

Bishma Khuram

Sales Assistant

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Languages

English

About

With four years in retail, I've honed my customer service and sales skills at New Look and the British Heart Foundation, consistently exceeding targets. My basic English proficiency supports my passion for meeting diverse client needs, making me a versatile candidate for temporary retail roles.

BRANDS WORKED WITH

Travelodge

New Look

British Heart Foundation

Pizza Hut

Experience



● Hotel Receptionist

Travelodge | Oct 2023 - Jan 2024

Greet and welcome guests as they arrive at the hotel - Check-in and check-out guests, ensuring all necessary documentation is completed accurately - Provide information about hotel facilities, services, and local attractions - Handle guest inquiries, requests, and complaints in a professional and timely manner - Answer phone calls and direct them to the appropriate department or staff member - Assist with reservations and manage room availability - Maintain a clean and organized front desk area - Process payments and maintain accurate records of financial transactions Volunteer



● Sales Advisor

New Look | Sep 2022 - Sep 2023

Experience in sourcing deals from suppliers and handling stock management, from databases to warehouse duties. Passionate sales advisor with over five years of experience. Consistently hit targets and won "Sales Advisor of the Month" Ambassador on the shop floor, folding clothes and handling the till payments and returns.



● British Heart Foundation | Mar 2022 - Dec 2022

- Processed sales, exchange, and refund transactions efficiently to reduce customer waiting times
- Reduced customer wait times through optimized check out processes
- Completed opening and closing procedures each day
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.



● Kitchen Staff Member

Pizza Hut | Jan 2021 - Oct 2021

- Making sure I follow recipes to perfection, keeping a keen eye on food quality and keeping focused on safety/ food hygiene regulations. Engaging With customers, receiving payments helped gain many skills, such as multi-tasking.

Education & Training

● University of Westminster

Bachelor of Science,