

# Zara Karim

Student

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## Languages

English (Native)

Kurdish (Native)

Arabic (Basic)

## About

I am a motivated retail professional with experience as a Makeup Artist at Charlotte Tilbury and Barista at Starbucks. Skilled in customer service, sales targets, and product knowledge, I adapt quickly to dynamic environments and excel under pressure.

### BRANDS WORKED WITH

The Pinner Dental Practice

CHARLOTTE TILBURY

Starbucks Coffee

## Experience

### ● Receptionist

The Pinner Dental Practice | Jan 2024 - Now

Assisting in administration paperwork and liaising with patients and clinical staff in regards of treatments and appointments. Understanding how to run a practice as a business and a healthcare profession with efficiency and time management being vital factors example, establishing a trusting relationship with patients to prioritise oral hygiene. Processing and interpreting x-rays, learning how to use a new software in a short space of time and handling invoices, bills, referrals and insurances. Maintaining a comfortable and welcoming waiting area to ease patient nerves.

### ● Seasonal Beauty Artist

CHARLOTTE TILBURY | Nov 2023 - Jan 2024

Having advanced knowledge of beauty and skincare products sold by the brand. Enhancing customer experience by obtaining information about skin types and textures and customising looks to each preference. Demonstrations on usage and trialling how to use products for customers first hand such as foundation and concealer colour matches. Upselling and hitting daily targets whilst working under pressure on peak days such as Christmas periods and Black Friday.



### ● barista

Starbucks Coffee | Jul 2022 - Sep 2023

Accurately managing cash flow operations ranging from £1,000 - £2,000 daily. Memorising over 50 different menu items, perfecting over 200 combinations for customers. Built a rapport with new and returning customers to promote the company's mission of upholding customer expectations to provide an enjoyable experience. Collaborating with multiple colleagues on shift, optimising workflow, strategically exceeding company ethics and values and maintaining a clean and organised workspace.

## Education & Training

2022 - 2025

### ● University of West London

UNDERGRADUATE DEGREE,

2020 - 2022

### ● William Perkin CoFE High School

A-Levels,

2015 - 2020

### ● William Perkin CoFE High School

GCSEs,