



Kwame Lubowa

I love able to build up a long-term rapport with some customers, building up a long-term customer base on target sales.

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Languages

English

About

With proven expertise in customer service and sales at Superdrug and Argos, I excel in building lasting customer relationships and adept stock management. My adaptability and commitment to excellence make me a standout candidate full time retail positions.

BRANDS WORKED WITH

Car Street Food Co

Sodexo

Superdrug

Argos

Summer Camp ST Francis De Sales School -Tottenham

Greenwood Housing Agency Kings

Experience



Cleaner / Kitchen assistant

Sodexo | Jan 2021 - Sep 2023

I am able to comply with all client policies and procedures in relation to housekeeping as well as to report all faults in relation to cleaning machinery and equipment to the cleaning supervisor or manager. I am able to ensure all cleaning requirements are carried out to a high standard, as directed by the cleaning supervisor/ manager. Due to my work ethic and reliable nature, I am often asked to support other parts of the business. This has included working in the canteen, serving food to customers while learning to produce high quality cuisine. In addition, I assist with hygienic cleaning of utensils and work areas after service periods. Assisting with the setup of the service, clearing and cleaning of function catering as requested. Assist with all aspects of the preparation of food service areas and presentation of food to the notified standard.



housekeeper

Fairview Manufacturing | Jan 2021 - Dec 2022

Cleaning offices around the workplace and understanding the best equipment to be cleaning the job in hand also occasionally doing deep cleaning due to previous Covid incidences of hygiene levels, needing to have an upkeep as well as supporting managers. With a record of the products I'm using to inform any checkups and updates on new equipment or so, and having a keen understanding of health and safety on the job.



Customer severe Assistant/ Adviser supervisor

Superdrug | Mar 2020 - Dec 2022

(Part time job)

- I was able to build up a long-term rapport with some customers, building up a long-term customer base that helped the store reach target sales.
- I helped customers to understand and try new products that the store had to offer.
- I have knowledge Good in product that allowed me to explain clearly and thoroughly the benefits of products for each customer's individual need.
- I was able to gain skills in stock management by managing the warehouse storage room.

retail

Car Street Food Co | Aug 2017 - Feb 2018



Customer Assistant

Argos | Jul 2017 - Dec 2017

- Providing excellent customer service to all customers
- Talk and written skill and communication

- Being professional and flexible with new customers
- Managing stress with customer no matter the situation

- **assistant/Supporter**

Summer Camp ST Francis De Sales School –Tottenham | Apr 2017 - Jul 2017

time)

- Interact with children and help them with their homework
- Set up small activities for the children to enjoy
- Understand the various behaviours of children
- Resolve conflict with children difference

- **estate agent**

Greenwood Housing Agency Kings | Jun 2016 - Jul 2016

- Account management- training in money management; arranging taxes and credit scores on the clients account etc.
- Phone call & messages; relaying messages to my work supervisor; answering the phone and providing help to people who needed help in leaving a message or general have an enquiry about something's.
- Have to learn my health and safety on heavy lifting- moving boxes to different locations within the building.
- Delivered documents for copy to reprographics room

- **none**

| Dec 2015 - Dec 2015

Education & Training

2016 - 2017 ● **College of north east Tottenham High road**

mechanical engineering level,

2013 - 2016 ● **St Aloysius College**

GCSE's –6(B–D),