



Mithila Lava-moni

Sales Assistant

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Languages

- Bengali
- English

About

My name is Mithila Farzana, and I am in my third year of studying for a BSc in Accounting and Finance. I have two years of experience working as a Sales Assistant and Front of House, where I developed strong customer service skills and managed various tasks efficiently. Additionally, I have served as a Financial Adviser for the Bangladesh Society, gaining valuable experience in financial management and leadership.

I have good skills in financial data analysis and know programming languages such as HTML5 and CSS3. I enjoy web design and have a fast and accurate typing speed. I am known for my excellent communication skills, ability to work well in teams, and my efficient work style. I am dedicated to completing tasks quickly and to a high standard. I am looking forward to using my skills and experience in a role where I can continue to grow in the field of accounting and finance.

BRANDS WORKED WITH

- Aylett Nursery Limited
- Coffeebar
- Hadara Limited
- MINISO
- YOYOSO

Experience

Cashier/Sales Assistant

Aylett Nursery Limited | Oct 2023 - Jan 2024

As a Sales Assistant at Aylett Nursery, I bring customer-centric service, extensive product knowledge in horticulture, effective communication skills, and a collaborative approach to teamwork. I am adaptable, organized, and adept at problem-solving. With a genuine passion for horticulture, I am committed to enhancing the customer experience and contributing to the success of the sales team.

Sales Assistant

Hadara Limited | Jan 2023 - Oct 2023

Experienced Sales Assistant in a Nigerian clothing store with a strong focus on customer service, effective communication, and in-depth product knowledge. Proven ability to collaborate with team members for a seamless shopping experience. Adept at problem-solving and committed to contributing to the success of the sales team. Passionate about the fashion industry and dedicated to delivering high-quality service in a dynamic retail environment.

Cashier/Kitchen Assistant

Coffeebar | Sep 2022 - Jan 2023

Experienced Cashier/Kitchen Assistant with a track record of precision in financial transactions, strong customer service skills, and proficiency in kitchen support duties. Highly organized, detail-oriented, and committed to maintaining high standards in both roles. Eager to contribute to operational efficiency and customer satisfaction in a dynamic environment.



Sales Assistant

MINISO | Apr 2022 - Jul 2022

Contributed to the success of the sales team in a bustling retail setting. Provided excellent customer service, ensuring customer satisfaction and repeat business. Gained valuable experience in maintaining product displays and handling sales transactions.



Sales Assistant

YOYOSO | Jan 2022 - Mar 2022

Made significant contributions to the sales team's achievements in a high-energy retail setting. Delivered outstanding customer service by showcasing product expertise and aiding customers with inquiries. Played a pivotal role in enhancing the store's visual appeal through skillful product arrangement.

Education & Training

- 2022 - 2024 ● **University of Hertfordshire**
BA(Hons) Degree in Accounting & Finance,
- 2022 - 2023 ● **Hertfordshire International College**
BA(Hons) Degree in Accounting & Finance,
- 2019 - 2021 ● **American Standard International School**
GCSE O- Levels in Accounting,