



Nimish Gupte

Customer Service Officer

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Languages

English

About

With a solid background in customer service and retail, my role at Venezuelan Foods Ltd. enhanced my sales skills and product knowledge. I excel in fast-paced environments, demonstrating adaptability and a commitment to excellence, backed by experience in diverse customer service roles.

BRANDS WORKED WITH

- Wipro Ltd
- Tata Consultancy Services (TCS)
- Convergys (Concentrix) Pvt Ltd.
- Venezuelan Foods Ltd.
- Kohinoor Event Management
- CupShup Cafe

Experience

- Senior HR Associate**
Wipro Ltd | Apr 2022 - Dec 2023
- Human Resources Officer**
Tata Consultancy Services (TCS) | Jun 2019 - Apr 2021
- Customer Service Representative**
Convergys (Concentrix) Pvt Ltd. | Aug 2017 - Nov 2017
- Sales-Retail Associate**
Venezuelan Foods Ltd. | Jan 2024 - Mar 2024
- Kohinoor Event Management |**
(Waiter/Bar staff, Food Service, Cleaning) Mumbai, India
- CupShup Cafe |**
(Customer Service, Menu Design, Marketing, Cashier) Mumbai, India

PROFESSIONAL EXPERIENCE:

Education & Training

- 2024 - 2025 ● **University of East London**
Master of Business,
- 2016 - 2019 ● **Mumbai University**
Bachelor of Management,
- 2015 - 2016 ● **Holy Angel's High School & Junior College**
Secondary School Certificate SSC, Higher Secondary Certificate
- 2013 - 2014 ● **IES Secondary School**
School Certificate,