

Zayd Wasim

administration assistant

[View profile on Dweet](#)

Languages

English

About

An experienced retail professional, I've honed my customer service and problem-solving skills through roles like Steward at Tottenham Hotspur Football Club. Versatile and adaptable, I excel in providing exceptional service while maintaining a secure environment across various store settings.

BRANDS WORKED WITH

Fatima Elizabeth Phrontistery

TOTTENHAM HOTSPUR FOOTBALL CLUB

Experience

● Event Steward

TOTTENHAM HOTSPUR FOOTBALL CLUB | Jun 2022 - Now

- Acted as the primary point of contact for customer inquiries, providing exceptional service. * Ensured the safety and well-being of visitors and staff by maintaining a secure environment. * Demonstrated strong multitasking abilities while adhering to strict safety protocols.



● Administration Assistant

Fatima Elizabeth Phrontistery | Jun 2021 - Jul 2023

- Conducted training courses for team members on Microsoft Office applications, enhancing productivity. * Utilised social media platforms (Facebook, Twitter, LinkedIn, YouTube) to promote the organisation and engage with the community. * Created engaging media content to increase the organisation's visibility and reach.

Education & Training

2023 - 2023

● Middlesex University, Henden

Computer Networks and Security,