



# Yaw Amankwah

Retail Assistant

[View profile on Dweet](#)

## Languages

- English (Native)
- Dutch (Basic)
- Akan (Basic)

## About

With a solid background at Nike and MANGO, I excel in customer service, stock management, and ensuring a seamless shopping experience. Skilled in various retail tasks, my passion for fashion retail drives me to consistently exceed customer expectations in dynamic team settings.

### BRANDS WORKED WITH

- Adidas
- MANGO
- Nike

## Experience



### ● Athlete (Retail Assistant)

Nike | Nov 2022 - Now

- Maintaining good customer service practices and ensuring that the general satisfaction of the customer is always the biggest priority
- Overseeing the replenishment of the store to ensure that all customers are able to find what they are looking for making for a seamless shopping experience for all our guests.
- Handling customer service queries and efficiently catering to customer requests.
- Receiving large deliveries in a timely manner and conducting stock takes.



### ● Retail Assistant

MANGO | Aug 2022 - Nov 2022

- Maintaining high levels of customer satisfaction through excellent customer service practices.
- Ensuring a positive shopping experience for the consumer by maintaining a fully stocked store.

## Education & Training

2018 - 2020

### ● Queens Academy

-A Levels,

2013 - 2018

### ● Townsend Church of England Secondary School

GCSEs,