



Gabriela Rumeno

Retail Consultant

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Languages

Bulgarian (Native)

English (Fluent)

About

With a proven track record in retail, I excel in customer service and sales, boasting over 2000 Etsy shop sales and experience at Fenwick Brent Cross. Skilled in transactions and team collaboration, I'm adaptable to various retail settings, fluent in English with basic French proficiency.

BRANDS WORKED WITH

- Bravissimo
- Etsy
- Fenwick Brent Cross

Experience



Etsy Shop owner

Etsy | Mar 2021 - Feb 2024

Digitally designing and creating stickers, bags and other illustration design.
 Managing Etsy website page with over 2000 sales, uploading listings, tracking data and sales.
 Effectively communicating with customers to problem solve and receive feedback.
 Social media marketing to advertise products and reach new customers.

Christmas Temporary Sales Advisor

Fenwick Brent Cross | Nov 2023 - Jan 2024

Maintaining a tidy, well presented shop floor to ensure a smooth shopping experience.
 Working efficiently and successfully in a large team.
 Upselling luxury items to customers, as well as providing great customer service.
 Reliably handling transactions, returns and exchanges at the till.



Temporary Retail Consultant

Bravissimo | May 2023 - Sep 2023

Providing a high level of customer service in a busy, upbeat environment to ensure every customer has a great experience.
 Working efficiently and successfully in a small team.
 Communicating with customers to effectively problem solve and receive feedback.
 Handling transactions at the till.