



# Elxá Stewart-Dufait

I am friendly, kind and well mannered & a quick learner who is willing to learn new things and adapt to new situations.

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## Languages

English (Native)

## About

I'm an enthusiastic retail professional with experience in customer service and sales. At St Luke's Hospice, I managed stock displays and provided excellent service. I'm eager to bring my positive attitude and strong communication skills to your team.

### BRANDS WORKED WITH

St Luke's Hospice

Mums Caribbean and English Cuisine

Kick N Clean

## Experience



### ● Charity Shop Volunteer

St Luke's Hospice | Aug 2023 - Dec 2023

- Provided friendly customer service by greeting and making customers feel comfortable.
- Cleaned and tidied the shop by dusting shelves and sorting unsorted clothing and donation boxes.
- Labelled and displayed donations quickly to increase sales opportunities.

### ● Customer Service/Caterer

Mums Caribbean and English Cuisine | Sep 2022 - Jul 2023

- Trained in food hygiene, health, and safety.
- Communicated with customers over the phone and in person.
- Prepared and arranged Deliveroo and Just Eat orders.
- Assisted with packing, cleaning, preparing, and organising stock.

### ● Sales Support

Kick N Clean | Feb 2022 - Jun 2022

- Managed phone orders for sports footwear from customers and located trainers for customers.
- Assisted in the ordering, purchasing, and delivery of items.
- Provided high-quality cleaning and maintenance service to customers.
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