## Dvveet



# Aminjon Amriloev

Customer Success | Customer Care | Customer Service

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### Languages

Turkish

English

#### About

With a proven track record at Fenwick and Jones Bootmaker, I excel in enhancing customer experiences and sales. Fluent in English and Russian, with basic Turkish, I thrive in dynamic retail environments, specialising in luxury and high street segments including womenswear and footwear.

**BRANDS WORKED WITH** 

Fenwick

Jones Bootmaker

## Experience



#### Sales assistant

Fenwick | Sep 2022 - Feb 2023

I was responsible to build relationship with customers, to increase individual purchase value and sales and to turn unhappy customers to happy and also to work on a till.



#### Customer advisor

Jones Bootmaker | Sep 2021 - Jul 2022

I was responsible to handle customer enquiries, answering any questions in person or over the phone, to provide best experience for the customers, to assist customers in making purchasing decisions.

## **Education & Training**

2021 - 2024 University of Greenwich

Business and finance,