



Varsha Karunananth

Law Student

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Languages

English (Native)

Arabic (Basic)

Hindi (Fluent)

Malayalam (Native)

Tamil (Native)

About

Thriving in fast-paced environments, I excel in customer service with a background at California Burrito Mexican Grill. My adaptability and commitment to excellence, paired with basic multilingual skills, make me a valuable asset for any temporary retail position.

BRANDS WORKED WITH

Astria Law Partners

California Burrito Mexican Grill

Udaan.com (Hiveloop Technology Private Limited)

Experience



Legal Associate

Astria Law Partners | Jan 2023 - Aug 2023

- Represented clients for matters pertaining to Divorce, Property Recovery of Money Suits and Intellectual Property at High Court, Family Court and Commercial Court.
- Managed case files in accordance with the appropriate court appearance dates and overlooked legal clerical duties.
- Prepared case summaries and briefs for arbitration pertaining to breach of construction contract.

Legal Executive - Contracts

Udaan.com (Hiveloop Technology Private Limited) | May 2022 - Dec 2022

- Standardized the terms and conditions for business schemes and offers.
- Maintained and updated a repository of all legal contracts with corporate third-party vendors and distributors.
- Reviewing and negotiating Non-Disclosure Agreements with third party vendors.
- Researched on Drone Regulations and the procedure to seek approvals via third party drone operators

Part-Time Team Member (Front

California Burrito Mexican Grill | Mar 2022 - May 2022

- Handled incoming customer calls regarding food inquiries, order status, and general assistance.
- Provided clear and concise information to customers, addressing their concerns promptly.
- Investigated and resolved customer complaints or issues, ensuring a positive resolution and maintaining customer loyalty.
- Collaborated with other departments to address complex problems and escalated issues when necessary.
- Communicated with customers through various channels, including phone and email, ensuring consistent and reliable information dissemination.
- Successfully managed part-time work hours while maintaining a high level of productivity and efficiency.
- Adapted to changing work schedules and priorities, demonstrating flexibility in meeting the demands of a dynamic customer service environment.

Education & Training

2023 - 2024 • Queen Mary University of London

LLM in Comparative and International Dispute Resolution,,

2017 - 2022 School of Law, Christ (Deemed to be University)

Bachelor of Science,

2014 - 2017 • Emirates National School XII Standard,,

2003 - 2014 • Emirates National School XI Standard,,