

Lina Rashid

Sales Assistant

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Languages

- English (Fluent)
- Arabic (Native)
- Kurdish (Fluent)

About

Experienced retail professional with a year as Team Lead at Marks & Spencer, excelling in customer service and KPI management. Fluent in English, Kurdish, and Arabic, adaptable to diverse environments, and committed to delivering top-notch service on the shop floor.

BRANDS WORKED WITH

- Marks & Spencer
- Paddington Green Primary School

Experience



- Team Lead**
Marks & Spencer | Jan 2019 - Jan 2020
 - Heavy-footfall store, public facing, dealing with high company standards and financial competencies
 - Top KPI's including NPS and customer feedback
 - Sales reports including data analysis regarding MPG's
 - Goods on Hand training
- Teaching Assistant**
Paddington Green Primary School | Feb 2018 - Jan 2018
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Education & Training

- 2022 - 2024 ● **The University of Greenwich**
Bachelor of Science,
- 2020 - 2022 ● **Harris Academy St John's Wood**
A-Levels,
- 2018 - 2020 ● **Harris Academy St John's Wood**
GCSE's,