



# Norhan Akouche

Sales

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## Languages

Arabic

French

English

## About

With a passion for fashion and exceptional customer service skills, I excelled at Sadie Bridal, specialising in personalised shopping experiences. Proficient in boutique environments, I thrive in dynamic settings, supported by basic Arabic and French language skills.

### BRANDS WORKED WITH

Sadie Bridal

## Experience

### ● Team leader/Canvasser

| Oct 2023 - Feb 2024

- Conducted door to door canvassing to promote companies services
- Managed and provided training support to a group of 6 and other team leaders
- Demonstrated vast knowledge of the organisation to engage with potential clients
- Handled objections and concerns in a professional and persuasive manner
- Regularly met targets and goals set by management as well as motivating my team to do so

### ● Sales associate

Sadie Bridal | Jan 2023 - Sep 2023

- Assisted customers in finding their perfect wedding dress by listening attentively to their individual preferences
- Created a welcoming and supportive atmosphere, greeting customers as they enter and offering my assistance
- Followed up with customers after consultations to address any concerns after their visit
- Provided excellent customer service to build customer loyalty
- Displayed products attractively to drive sales.

## Education & Training

2021 - 2023

### ● Harris academt st johnswood

A levels-, Maths , Chemistry, Biology