



Volkan Kurt

Jewellery Designer

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Languages

- Turkish
- Spanish
- English

About

With specialised experience as a Jewellery Sales Associate, I excel at managing customer relationships and mentoring teams. My adaptability extends to various retail settings and online sales platforms. Offering basic proficiency in Turkish and Spanish, I am versatile and ready for temporary retail roles.

BRANDS WORKED WITH

- Antzara Organisation
- Get Them London
- JenniferMichael Social Care Solutions LTD
- Pamukkale Restaurant
- Studio 68 London
- Urban Jewellery/Kevlar Jewellery/Ring
- Zanzibar

Experience

● & Bling Jewellery Sales Representative

| Oct 2022 - Now

Offer high-quality jewellery to consumers at permanent and temporary stores. Managing multiple online websites and social media platforms to deliver consumer needs. Train junior sales agents. I am assisting in setting and meeting sales targets.

● Brand Ambassador

Antzara Organisation | Oct 2021 - Oct 2022

Learned to work in a team environment, networked with other highly skilled individuals, learned from mentors, and mentored mentees. Built relationships with clients to maintain sales goals and create new opportunities for the company. Represented different brands through events and door-to-door sales.



● Duty Manager & Social Media Management

Studio 68 London | Feb 2020 - Feb 2022

Lead role to manage the staff, deal with client's needs, and support instructors with their requests. Managed studio bookings. Worked directly with the CEO and took control of the building in her absence. Managed social media stories, posts, and messages. Took care of merchandise sales.

● Events & Business Promoter

Get Them London | Sep 2020 - Jul 2021

Worked with highly motivated and driven individuals, each with our own roles and targets. Introducing Brands or services to potential customers and consumers. Helping brands and businesses effectively reach their desired customer base and boost visibility. Bringing awareness and publicity with maximum capacity to business. Using a variety of promoting techniques e.g. Door to door, hand-to-hand, product tasting/sampling, events, etc.

● Office Assistant

JenniferMichael Social Care Solutions LTD | Oct 2015 - Jul 2018

Providing courses from level 1 to 3 to our clients as students. promoting the business, bringing in clients, and enrolling them as students. Advising students with what courses and the level to carry out. Completing paperwork and sorting out student enrolments. Making weekly class schedules and organising time tables.

● Shisha/Restaurant Waiter

Zanzibar | Jan 2016 - Jun 2018

An Indian restaurant with an outdoor shisha garden. I have worked outside serving shisha and inside working as a waiter. Learned to Multi-task and worked at multiple locations depending on location urgency. Learned to serve and prepare shisha. Teaching new employees and going through their trial day with them. Learning about a different culture and their food. Gaining respect and experience within a large staff environment

- **Head Waiter/Barman**

Pamukkale Restaurant | Nov 2013 - Oct 2015

Responsible for opening and closing the restaurant. Head waiter, working side by side with the manager. Enhanced customer service and hospitality skills Learned to manage a restaurant; mentored by the manager.

Education & Training

2015 - 2017 ● **Jennifer's associates**

Master of Business,

- **Milton Keynes College**

Master of Education,

2010 - 2013 ● **Totteridge Academy**

EDEXCEL BTEC Level 2 Certificate in Sports (QCF),

2010 - 2013 ● **Totteridge Academy**

EDEXCEL BTEC Level 2 Certificate in ICT/IT,