



Tiffany Watson

Crew Member

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Languages

English (Native)

About

I am a versatile sales assistant with experience at OFFICE Shoes, excelling in customer service, product knowledge, and visual merchandising. Adaptable and proficient in POS systems, I thrive in dynamic retail environments, consistently achieving sales targets.

BRANDS WORKED WITH

- McDonald's
- OFFICE Shoes
- alexndros

Experience



● Sales Assistant

OFFICE Shoes | Jul 2023 - Sep 2023

Customer Engagement: Adept at providing exceptional customer service, understanding individual needs, and assisting with shoe selections. Product Knowledge: Demonstrating in-depth knowledge of the shoe brand, styles, and features to guide customers effectively, Alexandro's Hair Salon / work experience April 2022-July 2022- -Warmly welcoming clients and greeting them cheerfully . Directing clients to the appropriate beauty station and notifying the assigned beautician of their arrival Sales Skills: Proven track record in achieving sales targets and upselling shoe care products or accessories. . Providing Information on available beauty services through phone, email, or in- person Visual Merchandising: Contributing to the store's appearance by maintaining neat and visually appealing displays. Booking and double-checking appointments through both phone and email . Stock Management: Assisting with inventory control, restocking shelves, and notifying management of low stock. . Building and maintaining friendly relationships with customers to enhance the salon's reputation . Team Player: Collaborating seamlessly with colleagues to create a positive and efficient work environment. . Updating customer records with billing and contact information, as well as scheduled appointments POS Systems: Proficiency in using point-of-sale systems for transactions and Inventory management. . Offering and serving refreshments while conversing with customers waiting in the lounge area Problem-Solving: Ability to address customer concerns, process returns, and . Keeping the reception area clean and orderly . Processing payments made through cash or credit cards and issuing receipts. Adaptability: Readiness to handle fast-paced, high-traffic situations and quickly learn about new shoe collections. Brand Ambassador: Exemplifying the brand's image and values, ensuring customers feel confident in their purchases.



● Crew member/waitress

McDonald's | Dec 2022 - Jun 2023

enhanced leadership skills. Cash Handling: Accurately handling cash transactions, ensuring cash register accuracy and security. . Safety and Hygiene: Adhering to food safety and sanitation guidelines, promoting a clean and safe work environment. Gymnastics,J-ACE (May 2013 - March 2020): . Cultivated self-discipline and teamwork. Adaptability: Quickly learning and adapting to different roles within the crew, such as front counter, drive-thru, or kitchen. . Strengthened communication, leadership, and organization skills." . Multitasking: Juggling multiple responsibilities, from taking orders to preparing food and maintaining cleanliness, while delivering excellent service. . Up-selling: Promoting special offers and encouraging customers to try new products or upgrades. . Customer Relations: Handling customer inquiries, resolving issues, and ensuring customer satisfaction.

● Hairdresser

alexndros | Apr 2022 - Jul 2022

Warmly welcoming clients and greeting them cheerfully

- Directing clients to the appropriate beauty station and notifying the assigned beautician of their arrival
- Providing information on available beauty services through phone,

email, or in-person

- Booking and double-checking appointments through both phone and email
- Building and maintaining friendly relationships with customers to enhance the salon's reputation
- Updating customer records with billing and contact information, as well as scheduled appointments
- Offering and serving refreshments while conversing with customers waiting in the lounge area
- Keeping the reception area clean and orderly
- Processing payments made through cash or credit cards and issuing receipts.