



Nouman Ali

Supervisor Retail

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Languages

English

About

With experience as a Shop Supervisor and Assistant, I thrive in ensuring efficient sales operations and stellar customer service. Skilled in staff training, resolving complaints, and managing inventory, my focus is on maintaining high retail standards even with basic English proficiency.

BRANDS WORKED WITH

Pehchan Superstore

AL-karam Superstore

Experience

● Retail Supervisor

Pehchan Superstore | Aug 2021 - Jun 2023

Assisted in training junior employees, training in matters including sales techniques, company policies and effective customer communication methods. Effectively and efficiently solved complex customer complaints, regarding inventory, service and other matters, providing smart solutions promptly.

● Retail Assistant

AL-karam Superstore | Jan 2020 - Jun 2021

Processed multiple daily stock deliveries to maintain accurate order numbers and inventory records. Opened new merchandise boxes and stocked sales floor racks and shelves with latest items. Efficiently completed shop floor duties autonomously and in team setting.

Education & Training

● University of Central Punjab

Bachelor of Business & Bachelor of Arts,