



Senna Al-Bachari

International Coordinator

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Languages

English

Arabic

About

Dedicated and customer-focused individual seeking a customer service role where I can contribute excellent communication skills, a strong work ethic, and a passion for delivering exceptional service in a fast-paced environment.

BRANDS WORKED WITH

- Cake Baker
- Le Petit Palm, handmade eco-friendly homeware
- Weekly food drive for the homeless

Experience

● Founder and creator of homeware products

Le Petit Palm, handmade eco-friendly homeware | Jan 2021 - Now

I have regularly sold at markets and in stores across the country, selling my goods. This is a creative and customer-facing position in seasonal markets where I communicate with customers, ring up purchases, and restock. I communicate effectively with customers to create a friendly and inviting atmosphere. I also manage the business social media, answering customer queries in a timely and professional manner. I also had to manage all finances, operating the cash register and handling transactions accurately and efficiently.

● Coordinator for national food drive

Weekly food drive for the homeless | Jan 2021 - Now

Coordinate, prepare and serve a variety of hot and cold beverages, hot meals and snacks with attention to quality and presentation for a national food drive held weekly in Central London.

● Part time celebration

Cake Baker | Jan 2009 - Now

Homemade celebration cakes 2009- Current day Creating cakes of various sizes and styles. Commission based and ordered through social media and word of mouth. Throughout I maintain a clean and organized work area, following health and safety guidelines.

● ARB Architect

| Jan 2021 - Jan 2023

Project architect on high end commercial and residential projects 2021 - 2023 Leading a team and working closely with the client and design team to maintain a smooth workflow during deadlines and stressful periods. Projects focus on high end, large scale, commercial, hotel and residential sectors where an eye for detail, excellent communication and presentational skills are key.

Education & Training

2011 - 2013 ● University of Liverpool
M.Arch,,

2007 - 2010 ● University of Liverpool
Bachelor of Architecture,