



Yasmin Ahmed

Sales Assistant

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Languages

- English (Native)
- Arabic (Basic)
- Somali (Fluent)

About

Specialised in customer service and product knowledge, I've honed my skills in retail at Boots. My experience at Pret enhanced my team collaboration abilities. Fluent in English and Arabic, I'm adaptable to diverse retail settings.

BRANDS WORKED WITH

- Boots
- Pret

Experience

● Sales Assistant

Boots | May 2023 - Oct 2023

My experience as a Sales Assistant at Boots in Central London was useful in terms of learning about customer service and retail operations. My communication skills developed and I learned the value of product knowledge and attention to detail from interacting with a variety of customers. Beyond my work responsibilities, my love of beauty and fashion motivates me to keep up with new developments in the field of beauty. I am a vital member of any team because of my retail knowledge and genuine interest in fashion and beauty, which give me the insight and passion to interact with clients successfully, understand their needs, and make recommendations that are specifically customised to them.

● Team Member

Pret | Dec 2022 - Jan 2023

At Pret my role was the team member as I used exceptional communication and relationship building skills to effectively liaise with colleagues, management and customers. I also met deadlines with the tasks assigned by the team leader. We boosted insights and revenue by working on promotion tactics by giving out small free drinks.

EXPERIENCE

Education & Training

2022 - 2023

● Haverstock School

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