

# Valenteen Boateng

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## Languages

English

## About

Experienced in customer service at , adept at sales enhancement and maintaining appealing sales environments. Skilled in transactions, inventory control, and product knowledge, I thrive in fast-paced settings, adapting to diverse retail challenges with enthusiasm and efficiency.

### BRANDS WORKED WITH

Boots Warehouse (Synergy Agency)

Krispy Kreme

Warehouse

Thames Estuary Partnership

## Experience

### ● Warehouse Assistant

Boots Warehouse (Synergy Agency) | Dec 2021 - Feb 2022

- Executed precise packing, taping, and labelling of orders, emphasizing attention to detail for accurate and timely deliveries.
- Utilized ticket machines to track and process shipments, efficiently collecting items from the shop floor for delivery orders.
- Contributed to the overall warehouse aesthetics by stocking low shelves and presenting items in an organized manner, maintaining a visually appealing

Our common Purpose is 'Creating opportunities to rise'. We are a company of opportunity makers working together to help people rise – customers, clients, colleagues and society. The Barclays Code of Conduct outlines the Values and Behaviours which govern our way of working across our business globally.



### ● Operative | Mach Recruitment

Warehouse | May 2021 - Sep 2021

- Proactive and detail-oriented Warehouse Operative, proficient in utilizing scanners, pump trucks, and pallet stacking to optimize operational efficiency.
- Demonstrated expertise in maintaining warehouse cleanliness, ensuring inventory accuracy, and providing exemplary customer service.
- Proficient in the operation of scanners and pump trucks, contributing to streamlined warehouse processes.
- Possesses excellent organizational and time management skills, ensuring tasks are executed with precision.
- Strong attention to detail and accuracy in all aspects of warehouse operations.
- Capable of working efficiently under pressure and thriving in a fast-paced environment.
- Committed to upholding a clean and safe work environment.
- Quick learner with a proactive approach, eager to embrace new challenges and collaborate effectively within a team.



### ● Retail Assistant

Krispy Kreme | Jan 2020 - Mar 2021

- Responded to customer inquiries regarding store policies, cultivating positive customer experiences.
- Maintained a visually appealing sales floor by replenishing merchandise and meticulously organizing shelves.
- Played a key role in boosting sales by effectively educating customers on promotional offerings.
- Provided comprehensive assistance to customers, addressing inquiries, aiding in product selection, and facilitating transactions both in-store and through e-service channels.
- Ensured the efficiency and cleanliness of the checkout area, contributing to an overall organized shopping environment.
- Vigilantly monitored customers for security concerns and promptly communicated issues to management.

- Demonstrated a keen understanding of customer preferences by actively listening to their needs and providing tailored product recommendations.
- Executed seamless transactions, including issuing receipts and managing refunds, credits, and exchanges.

## Education & Training

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- 2022 - 2025 ● **CU Coventry University**  
Bachelors, Early childhood development and learning
- 2019 - 2021 ● **Christ the King St Mary's**  
Level 3 BTEC Diploma, Health and social care
- 2014 - 2019 ● **Sydenham School Dartmouth**  
GCSE English B Maths,