



Ayisha Hamid

Supervisor

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Languages

English (Fluent)

Arabic (Work Proficiency)

Urdu (Native)

Hindi (Fluent)

Panjabi (Fluent)

About

With five years in Luxury retail, advancing to Senior Supervisor at Kurt Geiger, I excel in customer service, visual merchandising, and staff training, specialising in luxury accessories, leather goods, and footwear. Proven adaptability across diverse retail environments demonstrates my flexibility and dedication.

I enjoy talking to people and building strong relationships with all as well striving to achieve the highest form of customer service possible.

With previous experience of working in a professional, fast paced environment, I find pleasure in gaining new knowledge that can help me build my personal profile and provide me with key skills for the future.

BRANDS WORKED WITH

Chessington World Of Adventures / Retail

Kurt Geiger Brand Ambassador/Supervisor

QinetiQ Experts In Defense and Security

Shepards Corner Care Home

Winterwonderland

Experience

● Supervisor

Kurt Geiger Brand Ambassador/Supervisor | Feb 2018 - Oct 2023

I joined this company as a sales assistant and worked my way up to being a Senior supervisor. I provided the highest quality of customer care and assistance by having good rapport with them, listening to their needs and providing information about both fashion and materials used in the products they were purchasing. I achieved 100% in all mystery shops.- Jobs I would do during the day would include, attending to customers, inventory inquiries, cash open and close, visual merchandising, putting away stock deliveries and training new staff members.

● Box Office Supervisor

Winterwonderland | Nov 2017 - Jan 2018

- Daily duties would include assisting and providing exceptional service to customers within and outside the park.
- I was comfortable in dealing with complaints and customer queries as well as easily talking to foreign customers who were unable to speak English.
- Assist in the daily positioning of staff members, sign them in and out, assist in morning briefings and attend to their needs.

● / Support worker

Shepards Corner Care Home | Nov 2016 - Oct 2017

- I worked alongside and shadowed healthcare assistants in aiding elderly individuals.
- I provided the elderly residents with support for any mental distress (learning disabilities) they had and assisted in their physicals needs (feeding, cleaning, socializing).
- Daily activities included, changing, doing sign language, and writing up paper work at the end of the day.

● assistant

Chessington World Of Adventures / Retail | Mar 2016 - Nov 2016

- Being placed in retail within an extremely busy environment gave me the confidence to work faster and further increased my social skills with different customers.
- Despite the journey to the venue, I still always managed to make it to work early and attained perfect punctuality throughout my time there.

- I was made to work in either groups or have a partner which I was very comfortable with seeing as I can work well with other people and get along with everyone.
- Daily duties included placing stock on shelves in a presentable manner, attending to customers, and providing excellent customer service.

● / Lab Assistant

QinetiQ Experts In Defense and Security | Aug 2012 - Aug 2012

- Working with and assisting scientists in the laboratory as well as tidying up lab equipment.
- Carrying out errands throughout the safety department, assisting members of staff in the stockroom and stocking up items, create spreadsheets and EOD reports.

Education & Training

2016 - 2017 ● Nescot College

B-Tec level 3 extended diploma in Photography,

2008 - 2014 ● St.Mary's Religious Catholic High School and Sixth Form

GCSE & A-levels,