

# Darshan Sonara

Sales Assistant

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## Languages

English

## About

With a solid background in customer service, I excel in fast-paced retail environments like London Bridge Local and Café Coffee Day. Skilled in inventory management, cash handling, and providing exceptional assistance, I'm adaptable and committed to ensuring customer satisfaction. Fluent in English; passionate about high street fashion retail.

### BRANDS WORKED WITH

Café Cofee Day

London Bridge Local

## Experience

### ● Salse Associate

London Bridge Local | Nov 2023 - Feb 2024

- Provided exceptional customer service and ensured a positive shopping experience.
- Assisted customers with product selection and issue resolution.
- Managed inventory, operated cash registers accurately, and restocked supplies.
- Collaborated with team members for smooth operation during peak hours.
- Maintained adequate beverage product levels for seamless service.
- Greeted and served customers professionally and promptly.

### ● Customer Representative

Café Cofee Day | Feb 2022 - May 2023

- Ensured client satisfaction through prompt, cheerful service.
- Took customer orders with precision and followed food safety guidelines.
- Maintained cleanliness in restrooms, kitchens, and dining areas.
- Managed a variety of tasks with enthusiasm and dedication.

## Education & Training

2023 - 2024

### ● BPP University

MSc Management (Business Administration, Management and Operations),

2021 - 2023

### ● Sardar Patel University (SPU), Vallabh Vidyanagar

Bachelor of Commerce – B.Com (Accounting and Finance),