



# Aqos Boadu

Retail Assistant

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## Languages

English

## About

With rich experience at Primark, I excel in customer service, sales, and merchandising. My adaptability shines in high-volume retail settings, managing shop floor activities and engaging clients effectively. Fluent in basic English, my background spans various product categories, from fashion to accessories.

### BRANDS WORKED WITH

- 3TG Barristers Chambers
- Amandas Hair Salon
- [Primark; Wood Green Mall
- [Rhapsodiz Restaurant; Waltham Cross

## Experience

### ● Hairdressing Assistant

Amandas Hair Salon | Mar 2023 - Mar 2024

Achievements and responsibilities:

- Preparing clients for stylist including washing hair, taking out hair weaves and conditioning hair
- Assisted lead hair stylists with sewing in hair weaves, braiding/plaiting, colouring, etc.
- Maintained the cleanliness of the shop, sweeping up cut hair off the floor, mopping up any spillages and disinfecting tongs, combs, scissors, etc to prevent scalp infections.
- Provision of customer service, making teas & coffee to waiting customers, booked customers in for appointments based on availability of stylists and answered questions about pricing.
- Stock inventory, organising products such as shampoos, conditioners, etc; re-ordering any items near depletion to meet the demands of the salon.



### ● Work experience

3TG Barristers Chambers | Jan 2024 - Feb 2024

Shadowing around barristers , being useful

Helping with paperwork that needed help with. Helping with cases if asked , being kind to all workers and clients.

Assisting with coffees and food , .going to trial cases to help out

### ● Retail Assistant

[Primark; Wood Green Mall | Jun 2023 - Aug 2023

Achievements and responsibilities:

- Cash handling, using an electronic register to process transactions including debit/credit card payments, refunds, redeeming store vouchers, etc.
- Shop floor merchandising, laying out clothing lines thematically (leggings, jumpers, t-shirts, etc.) ensuring they were hung on racks in colour, size, style.
- Stockroom housekeeping, ensuring clothes and accessories were placed in their designated areas in the stockroom, and picked up any strewn clothes off the floor.
- Provided customer service, dealing with a range of queries from customers about stock availability, in-store promotions, opening hours, sizing, etc.

### ● Team Member

[Rhapsodiz Restaurant; Waltham Cross | Oct 2022 - Dec 2022

Achievements and responsibilities:

- Served as a Team Member, undertaking a range of duties typically comprising of receiving patrons upon arrival, verifying bookings, and seating patrons.
- Provision of customer service, taking food orders and addressing any queries pertaining to the menu, dietary requirements (e.g., lactose, vegan, etc.) or culinary preferences.
- Served a range of African culinary dishes and beverages, whilst building

a rapport with customers, offering any advice on accompaniments such as starters or condiments.

- Promoted exemplary customer service by resolving any complaints to maintain satisfactory outcomes for patrons and ensure retention of customers.

## Education & Training

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2017 - 2022 ● **Kingsmead School**

GCSEs,