



Jayden Williams

I am an enthusiastic, hard-working individual with an appetite for a challenge.

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Languages

English (Native)

About

I have developed strong customer service and sales skills through roles at Smythson and Wilko, handling high-value transactions, stock management, and ensuring exceptional shopping experiences. I'm adaptable to various retail environments and proficient in basic English.

BRANDS WORKED WITH

Smythson

Wilko

Experience



● Sales Associate

Smythson | Oct 2023 - Jan 2024

Temporary employment 21st October – 1st January In October 2023 I was given the opportunity of a temporary Sales Associate role at Frank Smythson Limited to cover the period of peak trading. During my time at Smythson's I further exercised my customer service skills and dealt with a new environment in the luxury retail environment. Experience gained:

- Packaging and handling high value stock and organising it on the shopfloor.
- Providing excellent customer service and going the extra mile to ensure the customer has the best possible shopping experience.
- Maintaining a visually appealing store and making sure stock is displayed in an eye catching manner and is neatly organised.
- Processing high value transactions accurately and efficiently.
- Collaborating with team members to achieve sales targets.
- Having knowledge of all the products and understanding what goes into the production and manufacturing of each one.



● Customer Service Assistant

Wilko | Oct 2022 - Oct 2023

In 2022 I began working at Wilko as a customer service assistant. I picked up many skills during the duration of working there which included:

- Managing and facing stock on the shop floor for customer purchase
- Working on tills processing payments, refunds and returns at one of the largest high street retail chains
- Making sure each customer receives the best customer service by being friendly, warm, and helpful.
- Having a good range of product knowledge to ensure customers are satisfied with their shopping experience and encourage repeat purchases from the store.
- Moving stock from the shopfloor to the warehouse and carefully stocking it away for later use.