

# T Jae Sanganoo

Service Specialist / Associate

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## Languages

English

## About

With a strong background at the Paddington Bear Shop and Card Factory, I've honed skills in merchandise presentation, inventory management, and e-commerce. My adaptability shines through in providing exceptional customer service and ensuring efficient store operations.

### BRANDS WORKED WITH

- Card factory(sales)
- Paradise Restaurant
- paddington bear shop

## Experience

### ● Sales assistant

paddington bear shop | Sep 2023 - Mar 2024

As a Sales Assistant at the Paddington Bear Shop in Paddington Station from September 2023 to March 2024, I honed a diverse set of skills aimed at enhancing the shopping experience and operational efficiency. My responsibilities ranged from maintaining the store's visual appeal through proficient merchandise presentation and restocking, to ensuring a clean and organized shopping environment. I was adept at inventory management, fulfilling customer requests from the stock room, and proficiently operating the cash registers for transactions. My role also extended to closing procedures, e-commerce sales management, packaging, and shipping parcels, alongside handling customer inquiries over the phone with professionalism and efficiency.

### ● assistant)-woolwich

Card factory(sales | Nov 2022 - Jan 2023



### ● waiter)-Crystal

Paradise Restaurant | Sep 2022 - Apr 2023



### ● Caterer

Age UK | Feb 2022 - Apr 2022

- Age uk(carer)-Southwark branch
- Working as waiter assistance (paradise restaurant
- (Helped waiters take large orders, by implementing note taking tasks noting down customer orders for chef )
- Customer service skills under pressure(Christmas period at card factory)
- (Proactively completed tasks both when asked on not taking on responsibility, completing tasks timely and efficiently )
- Working in a social day care with elderly and children (age uk)
- (Providing one to one support with elderly service, approachable aspects)

## Education & Training

2022 - 2024

### ● Thomas Tallis six form

A levels , English language, English literature and Film studies

2017 - 2022

### ● Forest Hill school

GCSE,