

# Abdul Chaudhry

I am an ambitious University Student, who is looking to build on years of retail experience and step into luxury retail.

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## Languages

English (Fluent)

Urdu (Fluent)

Hindi (Work Proficiency)

## About

I am a dynamic retail professional with a proven track record in high-end sales and customer service. With a rich history at John Lewis, Gucci, and Selfridges, I've consistently exceeded sales targets and mastered product expertise. My agility in adapting to new environments and my passion for mentoring colleagues demonstrate my capacity for leadership and growth. I thrive in fast-paced settings, delivering exceptional results and fostering lasting customer relationships.

### BRANDS WORKED WITH

Gucci

John Lewis & Partners

NHS

Stellar Global

Sunglass Hut – Selfridges

## Experience

### ● Software tester

NHS | Jul 2023 - Oct 2023

NHS Apollo Testing – Contractor

- Ensured that the new NHS was seamlessly integrated into several NHS hospitals.
- Operated in small teams which were sent to different areas of the hospital. Conducted rigorous assessments to guarantee their compatibility with the Epic software.
- Configuring them to meet the specific requirements of Epic software and optimizing their performance.
- Undertook a mentorship role, training less-experienced colleagues on the intricacies of testing procedures within the Epic software environment.



### ● Brand Representative

Stellar Global | Feb 2023 - Jul 2023

I Worked as a brand representative for Electrolux at the John Lewis Brent Cross store

- Consistently achieved team personal KPI's
- Communicated effectively with the Stellar Global and John Lewis team to understand the needs of each
- Trained John Lewis employees on Electrolux products, on key features and how best to sell them

### ● Selling Assistant

Sunglass Hut – Selfridges | Nov 2022 - Feb 2023

- Operated in a commission based role, which rewarded me for my extra work
- Adapted to the new environment and performed at the highest level within the store
- Built good relations with my managers and colleagues, which allowed me to develop quicker
- Completed training courses on my own accord as I wanted to progress my skills, to ensure I can offer the best service to customers.



### ● Operations

Gucci | Jun 2022 - Oct 2022

Over the summer I worked at Gucci in Bicester Village, I worked in the back of house operations department as a runner.

- Communicated with my colleagues to get to speed and understand them.
- Managed incoming and outgoing stock, assisted in putting it away and make sure its correctly tagged.
- Organized my time effectively, to make sure I had time to deliver stock to the client advisors, whilst maintaining the stock room.



## ● Selling Assistant

John Lewis & Partners | Sep 2018 - Sep 2022

I Worked as a selling assistant in the Large Electrical department, which required good knowledge about the appliances and brands.

- Operated within a small team, and consistently delivered outstanding results
- Developed my wider knowledge of the store to support outside of my department
- Supervised new employees, and reviewed their progress
- Coordinated and oversaw stock take for my department

## Education & Training

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2020 - 2024

## ● School of Oriental & African Studies

Bachelor of Science, Development Economics