



Khadijah Mumuni

I have a interest in fashion. I am well-versed in welcoming visitors, answering queries, and showcasing facilities.

Grays, UK

[Portfolio link](#)

[View profile on Dweet](#)

Links

[LinkedIn](#)

Languages

English (Native)

About

Hardworking University BA (Hons) fine art graduate academic with a variety of skills. With a natural curiosity to new fields of work, I have a particular interest in both fashion and retail. As a recent student ambassador, I am well-versed in welcoming visitors, answering queries, and showcasing facilities. During my spare time, I often use my time to create digital art. This can be viewed on <https://www.masked-graphix.co.uk/>

BRANDS WORKED WITH

British Heart Foundation • Aldershot

Farnham • Places Leisure

Marks & Spencer Lakeside • Thurrock

University for the Creative Arts Farnham

University for the Creative Arts Rochester

Experience

Customer Assistant

Marks & Spencer Lakeside • Thurrock | Nov 2023 - Dec 2023

- Demonstrated ability to provide excellent customer service whilst managing a busy retail environment.
- Experienced in cash handling, account payments and delivery confirmation and collection using Honeywell CT30 XP handheld mobile computer.
- Utilized POS system and other technology to efficiently complete transactions.
- Developed strong product knowledge and was able to inform customers of features and benefits.
- Assisted customers with product selection and communicated special offers tailored to the customers' requirements.
- Processed orders, refunds and credit vouchers to customers.
- SCOT Tills (self-service checkout tills) knowledge and experience.

Student Ambassador

University for the Creative Arts Farnham | Feb 2022 - Jul 2023

- Resolving customer complaints and queries and informing about features and benefits.
- Guided 60-minute tours for large groups of academics and parents between 10 to 40 people.
- Worked closely with management to set up tours.
- Traveling to, setting up and operating careers events in colleges with related company branch universities.
- Operating in remote locations for high school events.

Junior Activities and Party Instructor

Farnham • Places Leisure | Nov 2021 - Feb 2022

- Plan and prepare different types of party activities for toddlers and juniors.
- Set up party rooms on parents' request.
- Managed groups of 15 to 35 children.

Volunteer

British Heart Foundation • Aldershot | Oct 2020 - Sep 2021

- Managed the checkout including processing transactions by both cash and card.
- Ensure the shelves and displays remain well stocked with current merchandise
- Making sure the shop floor remains clean and tidy.
- Using an industrial steamer to have clothes visually acceptable.

Class Representative

University for the Creative Arts Rochester | Sep 2018 - May 2020

- Engage students to ensure their voices are heard in lectures, at faculty-level discussions.
- Facilitate involvement strategies where students can make positive contributions during collaborative meetings.
- Introduce new ideas and concepts with senior leadership teams in the best interest of the students.
- Liaise between staff and fellow class members regarding health, safety, facilities, and student welfare needs.
- Advocate appeals and complaints procedures for matters not being addressed by the university.

September 2017 - Week of work experience

Education & Training

2020 - 2023 ● **UNIVERSITY FOR CREATIVE ARTS**
Bachelor of Arts,

2018 - 2020 ● **University for Creative Arts –Rochester**
Extended Diploma in Art and Design,

2013 - 2018 ● **Thamesview School**
GCSE English, Math, Science, Art and Design, Food Technology,