



# Tutu He

Kitchen assistant was my most recent job.

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## Languages

English (Fluent)

Mandarin (Fluent)

## About

I excel in customer service and efficient transactions with experience as a cashier at Yuki's Nail Shop. Adaptable to fast-paced retail environments, I am dedicated to enhancing customer experiences through proactive sales and attentive listening.

### BRANDS WORKED WITH

Coverstaff London

Yuki's Nail shop

Amazon

## Experience



### ● Sales Assistant

Amazon | Jun 2023 - Jul 2023

Working at Amazon for work experience has allowed me to give insight of my own ideas in a group of 5 and we had to present to a big audience and sell the product that we had to produce to them. This gained my confidence in working together with my teammates when also solving problems and found solution into it. I had the best experience and opportunity that was given to me and I took it as a positive step for me to use this on the outside world.

### ● Kitchen porter

Coverstaff London | Nov 2022 - Dec 2023

I did well working in hectic food preparation environments, collaborating and teaming up with other employees to finish jobs quickly. utensils, cookware, glasses, and serving dishes were meticulously cleaned while upholding the highest standards of hygiene and presentation. worked under pressure during busy periods without sacrificing the level of the job produced.

### ● Cashier

Yuki's Nail shop | Jan 2022 - Oct 2022

promptly handled sales, exchange, and refund procedures to cut down on client wait times. shorter wait times for customers because to improved checkout procedures. every day, the opening and closing procedures were finished. handled client concerns and provided information on store merchandise. demonstrated exceptional customer service, proactive sales, and attentive listening.

## Education & Training

2024

### ● The City Academy Hackney

A-Levels BTEC Business,

2024

### ● The City Academy Hackney

A-Levels BTEC ICT,