Dvveet



Saba Rasheed

customer service representative

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Languages

English

Urdu

Punjabi

About

With a solid background in retail at Deluxe and Multifabric, I've honed skills in customer service, cash handling, and time management. My multilingual capabilities in English, Urdu, and Punjabi enable me to thrive in diverse settings.

BRANDS WORKED WITH

Deluxe



Experience



Customer service

Deluxe | Jan 2022 - Apr 2023

- Delivered exceptional customer service, addressing inquiries, resolving issues, and ensuring high levels of customer satisfaction.
- Effectively handled cash transactions and maintained accurate records, demonstrating strong attention to detail.
- Utilized excellent communication skills to interact with customers and colleagues, fostering positive working relationships.
- Demonstrated exceptional time management skills in fast-paced environments, consistently meeting deadlines and targets.

Customer Service Representative

Multifabric | Jan 2021 - Dec 2021

Work Experience: Customer Service Representative Multifabric Pietermaritzburg, south Africa Jan 2021– dec 2021

Education & Training

2018 - 2020 Varsity College

Bachelor of Accounting,