# Dvveet



# Benzemrane Salim

Supervisor / 1er vendeur

Paris, France

<u>Portfolio file</u>

<u>View profile on Dweet</u>

## Languages

French (Native)

English (Fluent)

Spanish (Basic)

#### **About**

Dynamic and experienced professional in the Retail sector.

I have 5 years of experience managing teams and optimizing store operations.

Passionate about people and driven by excellence, I have developed solid expertise in supervising and managing teams of 20 client advisors with more than 30 brands.

I implemented strategies that allowed us to optimize sales and stocks, customers satisfaction and clienteling, team results, communication and integration.

My customer and results-centered approach, as well as my ability to motivate the team, allowed us to guarantee high performance and optimal customer satisfaction while maintaining a lasting and fruitful relationship through clienteling.

Always on the lookout for new trends and best practices, I am determined to contribute to the success of your business.

#### **BRANDS WORKED WITH**



### Experience



Alternship - Institut des Métiers D'Excellence - La Samaritaine - Distinction : Valedictorian

DFS | Jan 2020 - Aug 2021



Brand Ambassador - La Samaritaine

LVMH | Aug 2021 - Oct 2022



Supervisor - La Samaritaine

LVMH | Oct 2022 - Now

Judicial secretary - 82 Rue de Rivoli, 75004 Paris
 Cabinet Lumbroso | Jan 2014 - Oct 2014



 Sales Advisor - Salon Nautique de Paris (Décembre 2017,2018,2019)

Fleurus Éditions | Dec 2019 - Dec 2019

 Personal assistance service - Stays with an ALS (Charcot Disease) patient.

| Jan 2016 - Jan 2018

# **Education & Training**

2023 - 2023	<ul> <li>Chloé Connections</li> <li>Certification - Distinction, Customer Experience - Global Quizz Ranking:</li> <li>#1 - 30 questions in 54 seconds - Score: 100 %</li> </ul>
2022 - 2022	■ LVMH  Inside LVMH Certificate, Creation & Branding, Retail & Customer Experience. Score: 100%
2020 - 2021	■ EMASUP - Institut des métiers d'excellence - LVMH  Responsable de secteur pour marque ou enseigne Mode & Beauté. ,  Distinction : Valedictorian
2020 - 2021	<ul> <li>EMASUP - Institut des métiers d'excellence - LVMH</li> <li>Manageur - Animateur de point de vente mode et beauté, Distinction : Valedictorian</li> </ul>
2020 - 2020	<ul><li>DFS University</li><li>Certification, LDR: Retail Math. Score: 100/100</li></ul>
2020 - 2020	<ul> <li>DFS University</li> <li>Certification, COM: Fraud Awarness, Sexual Harassment // SYS: Microsoft Excel, Word, PowerPoint 2016</li> </ul>
2008 - 2012	<ul> <li>Université Paris 1 Panthéon-Sorbonne</li> </ul>

Bachelor's Degree, Economics and Management