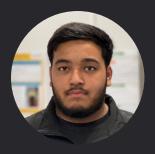
Dweet



Mahfuz Miah

Working at Amazon Fresh as a Retail Assistant

View profile on Dweet

Languages

English

About

A hard working, diligent and enthusiastic individual looking to develop his skills in all working environments, with a mature approach whenever he's under pressure, he never fails to succeed to the best of his abilities. With a warm and friendly personality, he is easy-going and can work in a team eficiently. With the 3+ years of experience of specialising exceptional customer facing support roles within retail, he has a proven track record of delivering and maintaining a high level of working standards with client relations and the job at hand. Therefore, he considers himself as a key asset in any workspace.

BRANDS WORKED WITH

Amazon Fresh

Berg Pharmacy

Bubbleology

Experience

Retail Associate

Amazon Fresh | Nov 2021 - Now

- to help keep running the store by doing tasks such as receiving deliveries and replenishing items on the shop floor.
- to assist customers in their shopping and showing them a new way to shop.
- to keep the shop standards high by maintaining regular checks on the shop floor and the back of house.

Pharmacy Assistant

Berg Pharmacy | Nov 2020 - Dec 2022

- to assist the Pharmacist in dispensing prescription medication and other medical products to customers.
- to gather, organise and assess customer information and supply customers with information and education on their prescriptions.
- to perform administrative duties, including answering phones, receiving, and inputting prescription orders, operating cash registers and restocking inventory.



Barista

Bubbleology | Aug 2021 - Nov 2021

- to deliver excellent customer service and prompt food and beverage delivery.
- ${\boldsymbol \cdot}$ to work closely together to ensure customers are satisfied with their orders.
- to control the customers by lining up and taking orders with quick and eficient service.

Education & Training

2019 - 2021 NewVic Sixth form College

A Level/BTEC,

2014 - 2019 The Cumberland School

GCSE,