



Mahfuz Miah

Working at Amazon Fresh as a Retail Assistant

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Languages

English

About

A hard working, diligent and enthusiastic individual looking to develop his skills in all working environments, with a mature approach whenever he's under pressure, he never fails to succeed to the best of his abilities. With a warm and friendly personality, he is easy-going and can work in a team efficiently. With the 3+ years of experience of specialising exceptional customer facing support roles within retail, he has a proven track record of delivering and maintaining a high level of working standards with client relations and the job at hand. Therefore, he considers himself as a key asset in any workspace.

BRANDS WORKED WITH

- Amazon Fresh
- Berg Pharmacy
- Bubbleology

Experience

Retail Associate

Amazon Fresh | Nov 2021 - Now

- to help keep running the store by doing tasks such as receiving deliveries and replenishing items on the shop floor.
- to assist customers in their shopping and showing them a new way to shop.
- to keep the shop standards high by maintaining regular checks on the shop floor and the back of house.

Pharmacy Assistant

Berg Pharmacy | Nov 2020 - Dec 2022

- to assist the Pharmacist in dispensing prescription medication and other medical products to customers.
- to gather, organise and assess customer information and supply customers with information and education on their prescriptions.
- to perform administrative duties, including answering phones, receiving, and inputting prescription orders, operating cash registers and restocking inventory.



Barista

Bubbleology | Aug 2021 - Nov 2021

- to deliver excellent customer service and prompt food and beverage delivery.
- to work closely together to ensure customers are satisfied with their orders.
- to control the customers by lining up and taking orders with quick and efficient service.

Education & Training

- 2019 - 2021 ● **NewVic Sixth form College**
A Level/BTEC,
- 2014 - 2019 ● **The Cumberland School**
GCSE,