

Muhammad Khizer

Eager to excel in retail, I bring interpersonal finesse and keen detail-focus.

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Languages

Urdu

English

Hindi

About

Driven and highly motivated, I am eager to excel in the retail industry. With exceptional interpersonal skills, multilingual communication abilities, and meticulous attention to detail, I am committed to providing top-notch service and solutions in the retail market.

Professional Summary:

A dynamic and versatile professional, I excel in effective communication, negotiation, and understanding customer needs. Proficient in English, Hindi, and Urdu, I'm well-equipped to cater to a diverse clientele. My expertise in Microsoft Office ensures methodical task management and upholding organizational standards. In addition, my adept conflict resolution and time management skills make me a valuable asset, particularly in the fast-paced and demanding environment of the retail sector.

BRANDS WORKED WITH

Harrods Ltd

Primark

Experience

● Retail Assistant

Harrods Ltd | Mar 2022 - May 2023

1. Customer Service: Providing excellent customer service and exceeding customer expectations is crucial in retail.

1. Product Knowledge: Having a deep understanding of the products you sell, including features, benefits, and specifications.

1. Sales: Effectively selling products, using persuasive techniques and upselling strategies to increase sales.

1. Multilingual Communication: Being fluent in multiple languages can help cater to a diverse range of customers.

1. Time Management: Efficiently managing tasks, prioritizing responsibilities, and meeting deadlines in a fast-paced retail environment.

1. Attention to Detail: Maintaining an organized and visually appealing sales floor, ensuring products are properly displayed and stocked.

1. Conflict Resolution: Resolving issues and conflicts in a calm and professional manner.

1. Data Capture: Collecting customer data to expand the company's database and encourage customer loyalty.

1. Stockroom Management: Assisting with stockroom duties and inventory management.

1. Teamwork: Collaborating effectively with colleagues to create a positive work environment.

1. Organizational Skills: Ensuring tasks are handled methodically, maintaining organizational standards.

1. Adaptability: Being flexible and adaptable to meet the changing demands of retail, especially during busy seasons like the holidays.

1. Sales Targets: Meeting and exceeding store and individual sales targets and key performance indicators.

1. Problem-Solving: Thinking quickly and making decisions under pressure, including assessing situations and implementing effective solutions.

1. Interpersonal Skills: Building rapport with customers and colleagues, fostering positive relationships.



- **SIA Security Officer**

Harrods Ltd | Sep 2021 - Feb 2022

Security expertise: Extensive knowledge of security procedures and best practices.

Communication skills: Effective communication and conflict resolution.

Physical fitness: High level of physical fitness.

Attention to detail: Observant and proactive in identifying security risks.

Problem-solving skills: Quick decision-making and effective solutions.

Time management: Efficiently balanced multiple responsibilities.

- **Retail Assistant**

Primark | Nov 2019 - Mar 2020

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