



# Iman Nahili

Sales Assistant

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## Languages

- French
- Arabic
- English

## About

With a passion for fashion and a dedication to customer service, I've thrived in dynamic retail environments like pop-up shops, high street stores, and charity boutiques. Skilled in greeting, transactions, and stock control across menswear, womenswear, and leather goods. Flexible and adaptable, with basic French and Arabic skills.

### BRANDS WORKED WITH

- Hijama Cupping
- Smart Tutors
- St Luke's Hospice
- Urban Chocolatier
- WEARE SECOND LIFE FASHION
- Winter Wonderland

## Experience



### ● Therapist

Hijama Cupping | Jan 2023 - Now

- Running my own business brought many challenges however knowing I was actively participating in the betterment of individual's health makes it worthwhile. Witnessing the improvement of not only physical but emotional health as weeks progress reignites my passion of continuing this beautiful ancient remedy.
- I am constantly managing finances, working around my university schedule and interacting with clients via social media. This further grows my dedication and organizational skills.

### ● Retail sales assistant

WEARE SECOND LIFE FASHION | Oct 2021 - Now

- My responsibilities include and are not limited to; welcoming customers as they enter and aiding them in the understanding of our brand through conversation, keeping the rails and floor clean of clothes and cash handling on the tills. This customer focused, retail environment has shown me a variety of individuals from various walks of life. As a result has magnified my; ability to effectively build a rapport through interpersonal skills such as humor, logical reasoning and verbal communication skills. As this pop up shop moves locations weekly, my adaptability and flexibility are guaranteed.



### ● Barista and Waitress

Urban Chocolatier | Jan 2022 - Apr 2022

- I have gained outstanding interpersonal, communication, customer service and organizational skills whilst working in this fast paced environment. Being a quick learner enabled me to practice and execute necessary procedures to the best of my ability such as managing the cash register and cleaning the shop floor.

Education



### ● Sales Assistant (Voluntary)

St Luke's Hospice | Aug 2021 - Oct 2021

- Whilst working alongside colleagues I was able to work on the tills, build a genuine rapport with frequent customers through continuous interaction and genuine interest and provide a clean working environment for all. Dependability was heightened as I had to cover for colleagues on various occasions.



### ● Tutor

Smart Tutors | Sep 2020 - Oct 2021

- I was an agent for positive change as my main responsibilities included; supporting children throughout their academics, liaising with parents

and managers to ensure all objectives are met and working alongside colleagues to guarantee students the best delivery of learning.



- **Photo sales assistant**

Winter Wonderland | Jan 2023 -

- From greeting guests, capturing their images on the ice, taking orders to printing photos and fulfilling visitors' photo package purchases, this dynamic workplace offered new challenges daily.

## **Education & Training**

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2022 - 2023

- **Preston Manor Sixth form**

D D in Health and Social Care and B in Sociology,

2022 - 2025

- **City University of London**

Bachelor , Speech and Language Therapy