



Oryane Yungu

Finance student based in London, looking for part-time work

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Languages

French

Italian

Spanish

Mandarin

English

About

I excel in dynamic retail settings, showcasing strong adaptability across diverse roles at Oxfam and Maison Senteurs de Fée. Fluent in English, French, and Spanish, I bring a passion for customer service and an ability to thrive in fast-paced environments to every sales floor.

Experience



● Investment Banking Intern

HSBC | Jun 2023 - Sep 2023

- Supported seniors on 8 several highly complex financial LBO models and persuasive client pitches, addressing their critical business requirements
- Executed a wide range of tasks corresponding to the diversity of the Leveraged Acquisition Finance Team offerings
- Pitched Victoria's Secret as an attractive P2P acquisition using LBO, DCF, and Ratings models for the final group intern project



● Hostess and Dining Assistant

University of Michigan | Mar 2023 - Apr 2023

- Provided a friendly welcome to students, ensuring a positive dining experience from the moment they entered
- Exhibited flexibility and poise during busy meal periods, ensuring efficient food service during high-volume times
- Served all meals and cleaned and sanitised the dining hall, strictly following food safety and sanitation protocols



● Hostess, Waitress, Bartender

Stonegate Group | Jun 2021 - Sep 2021

- Delivered top-class and fast service for demanding customers, rapidly honing skills in my initial bar experience
- Started during the busy Euro Cup, successfully serving over 100 customers in an evening within my first week



● Tutor/Mentor

St. George's School | Jan 2019 - Jul 2020

- Taught 25+ students in Maths, French, and/or Spanish up to GCSE level with 1-to-1 and group sessions
- 100% pass rate and several A*s attained through creating unique revision methods previously key to my success

● Mathematics, French, Spanish Tutor

| Jan 2019 - Jul 2020

- Taught 25+ students in Maths, French, and/or Spanish up to GCSE level with 1-to-1 and group sessions
- 100% pass rate and several A*s attained through creating unique revision methods previously key to my success



● Senior Prefect and Charity Co-ordinator

St. George's School | Feb 2019 - Feb 2020

- Collaborated with the Head of House and fellow prefects to boost student welfare through organising activities
- Acted as a primary point of contact for students and raised £3,000+ for three charities via weekly 'tuck shops'



● Retail Banking Insight Opportunity

HSBC | Aug 2019 - Aug 2019

- Mystery shopped in competing banks to evaluate and recommend student-tailored improvements to managers

- Aided employees in various roles to perform daily tasks and customer service queries, honing interpersonal skills

- **Trampoline Instructor**

Harpenden Sports Centre | Sep 2016 - Apr 2019

- Instructed 60+ children between the ages of 3-18 per week, providing constructive feedback to develop form
- Supervised children with mobility difficulties, varying my delivery methods to amplify their personal progression



- **Volunteer Sales Assistant**

Oxfam | Sep 2017 - Feb 2018

- Provided customer assistance on charities, managed recycling, and organised shop floor with weekly themes
- Supported administrative tasks, including archiving and creating 'Gift Aid' advertisements to advise shoppers

- **Shop Assistant**

Maison Senteurs de Fée | Jul 2015 - Aug 2017

- High-end Artisanal Organic Cosmetics Brand
- Interpreted for international customers, greeted visitors, and assisted with product enquiries
- Maintained impeccable shop standards, including product packaging and presentation, as expected by the shop

Education & Training

2020 - 2024

- **City, University of London**

BSc Banking and International Finance,,