



Fayza Allamee

hardworking,motivated

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Languages

English

Arabic

Kurdish

About

With a strong background in customer service and sales, I excel in engaging with diverse clientele and exceeding expectations. My experience at Hamley's Of London showcases my proficiency in product demonstrations and achieving sales targets, enhanced by multilingual skills in English, Arabic, and Kurdish.

BRANDS WORKED WITH

Carepath Recruitment Ltd~

Hamley's Of London

IVY CHELSEA GARDEN,

Experience

● Food Runner, Receptionist and Waitress

IVY CHELSEA GARDEN, | Jul 2022 - Nov 2022

Serving food and drinks that exceeded guests expectations. Provided guests with food and beverages that exceeded their expectations through accurate collaboration with team members; improved front of house morale in close collaboration with management. Aside from training new employees on the restaurant etiquettes and practices, I took food and drink orders and delivered the orders promptly and courteously to customers; set tables, answered price inquiries, introduced menu items, and explained how food was prepared; and I occasionally answered reservation phone calls. As well as working as a receptionist from time to time. Guests were given a warm welcome as a way to ensure that they felt comfortable. In addition, it offered to put all guests belonging in a wardrobe and made sure there was enough space for everyone. In order for them to be comfortable. In addition, it offered to put all guests' belongings in a wardrobe and made sure there was enough space for everyone. In order for them to be comfortable while dining, this was done.

● Fellowship Recruitment~December

Hamley's Of London | Jan 2021 - Jul 2022

A fast-paced London Branch, greeting customers in person, handling general inquiries, and collaborating with supervisors. Furthermore, I have demonstrated products that have captured the attention of customers, mostly children, and have fulfilled my sales target by guiding parents and children to the toys they want.

Fellowship Recruitment~December 2021~July 2022

An individual with self motivation and a high level of attention to details is renowned for delivering exceptional customer service and meeting required standards. Aside from being confident and well presented, I have extensive experience dealing with people from various cultures and thrive in English and Arabic as a multilingual professional based on my proficiency in both languages.

● recruitment consultant

Carepath Recruitment Ltd~ | Jan 2018 - Nov 2019

Carepath recruitment recruits qualified and unqualified social workers, support workers, and care workers. As part of my duties, I handled paperwork, created spreadsheets, and interacted with customers and colleagues as part of the office administration department.

Education & Training

● Fulwood Academy BlackBull Ln

GCSEs,,

● College, Health and Social Care.

BTEC National Diploma, Preston,

