



Kayla Gava

Student

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Languages

English

About

As a dedicated individual with charity retail experience, I've honed my skills in customer service and product management. My adaptability allows me to excel across high street to luxury environments, with proficiency in transaction handling and upselling. Passionate about providing top-tier customer experiences in fast-paced settings.

BRANDS WORKED WITH

City and Islington College

Friends of moorfield shop

Kitz Kabin - Fortismere School

Lordship lane hub

moorfield eye hospital West london college

Experience

● Cafe assistant

Lordship lane hub | Jun 2020 - Aug 2021

My role as a Cafe Assistant was to serve the customers, prepare the sandwiches and hot drinks and also stock up the products in the shop ready for the next day such as the snacks and cold drinks. This role was also a volunteer role I picked up from college to help build my experience within the catering field.

● Friends of moorfield shop | Sep 2019 - Dec 2019

My role at Friends of moorfield shop was a customer assistant role which required me to serve customers, take all payments including card transactions and also prepare orders for customers. This role was an internship role that I picked up in my spare time whilst at college.

● Nursery

City and Islington College | Jan 2018 - Jun 2018

My role was to help look after the children and help them to learn new things whilst also teaching them how to use the new skills they've learnt. I found this role quite easy and fun as I have a younger brother who I enjoy spending time with and teaching him new things.

● Kitz Kabin - Fortismere School | Apr 2017 - Jun 2017

My role at Kitz Kabin was to assist the teachers to look after the children, quite similar to my role at City and Islington as I was also required to teach them new things and also interact and play with them.

● moorfield eye hospital West london college |

Catering and hospitality-level 1

Education & Training

2018 - 2019 ● City and Islington College

Btec, Childcare level 1

2017 - 2018 ● City and Islington College

Btec, Catering

2012 - 2017 ● Fortismere School

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