



Mody Fataeri

Mechanical Eng. grad, current Aerospace MS student with retail sales experience. Excellent in communication & service.

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Languages

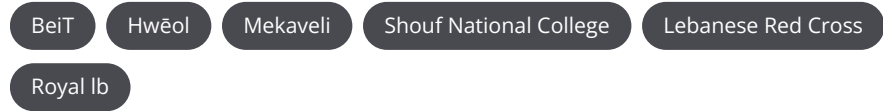
English (Fluent)

Arabic (Native)

About

Experienced sales assistant with roles at Mekaveli and Royal Ib, skilled in customer service, inventory management, and upselling. Passionate about creating positive shopping experiences and maintaining organised displays in dynamic retail environments.

BRANDS WORKED WITH



Experience



● Waiter

Beit Beirut | Feb 2024 - Now

Role: Responsibilities encompass delivering attentive service, anticipating customer needs, and maintaining a warm atmosphere. Takes pride in upholding high standards of professionalism to ensure a seamless dining journey for every guest.

● INTERNSHIP

Hwēol | Jan 2022 - Jun 2022

Role: Improving processes and systems of top-notch manufacturing. Additionally, worked to optimize layouts and introduce advanced technologies to boost productivity while maintaining quality standards. Collaborated with different individuals to drive cost efficient practices and refine processes for maximum efficiency.

● Sales Assistant and Customer Service

Royal Ib | Jan 2020 - Jun 2021

As a Sales Assistant and Cashier at a busy liquor store, I honed my customer service and interpersonal skills. I efficiently handled transactions, managed inventory, and provided knowledgeable recommendations to customers. My role required excellent communication and multitasking abilities, ensuring a positive shopping experience for every customer. This experience taught me the importance of attention to detail and adaptability in a fast-paced retail environment.

● RETAIL SALES ASSISTANT

Mekaveli | Oct 2018 - May 2019

Role: Being the backbone of the store, embodying exceptional customer service by guiding shoppers, offering product expertise, and handling transactions seamlessly. The role also involved maintaining well-organized displays, managing inventory, and adeptly upselling to enhance sales.

● SCHOOL SPORTS CAMP VOLUNTEER

Shouf National College | Jun 2016 - Aug 2018

Role: Taught and trained students in specific sports discipline and activities. Furthermore, provided the campers guidance on techniques and strategies to improve their skills. One of the most crucial roles as a coach was to act as a role model for campers by demonstrating sportsmanship, dedication, positive behavior, and most importantly group work.

● VOLUNTEER

Lebanese Red Cross | Feb 2016 - Jun 2016

Role: Provided training, workshops, and educational programs to young volunteers to equip them with the necessary skills. Additionally, planned events, programs, and various activities for general public but concen-



trated more on young people to foster a sense of social responsibility and volunteerism.

Education & Training

- 2023 - 2024 ● **Kingston University**
MSc AEROSPACE ENGINEERING,,
- 2017 - 2022 ● **University Of Balamand**
Bachelor of Science in Mechanical Engineering,