



Rishabh Bhardwaj

Sales Assistant

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Languages

English

About

With experience at Marks and Spencer, I've mastered customer service, sales supervision, merchandising, and conflict resolution. Fluent in basic English, my adaptability and diverse skill set thrive in fast-paced retail settings, ensuring excellence in every role from hosting to floor support.

BRANDS WORKED WITH

- Marks and Spencer
- Nutan Electronics
- Tama Restaurant

Experience

● STINT PART

stint | Sep 2023 - Oct 2024

- Stint is an app that connects university students to businesses in London, enabling students to work anywhere, anytime, with anyone. The app allows students to find shifts for certain hours in local businesses on the high street that fit in around their university schedule.
- Worked as Host , waiter, Kitchen Porter, General Support and Floor support



● SUPERVISOR/STORE SALES ASSISTANT

Marks and Spencer | Oct 2023 - Now

Demonstrating excellent customer service skills and providing accurate advice and assistance in a professional manner.

Efficiently processing payments at Clothes & Food Section and issuing refunds using an EPOS system and interacting with more than 80 customers each day.

Delivering strong conflict resolution and problem-solving skills when dealing with and rectifying customer complaints.

Undertook independent responsibility for organizing Clothes & food items on shelves, thereby enhancing store presentation and ensuring easy product accessibility for customers.

Preparation of specialised coffees and other beverages at M&S Cafe

Education & Training

2023 - 2024

● Birkbeck, University of London

MSC BUSINESS ANALYTICS,