



Sreekanth Kooloth Valappil

Sales Assistant

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Languages

Tamil

Malayalam

English

Hindi

About

Motivated Sales Assistant committed to providing excellent customer service. Organized, detail-oriented and empathetic to customer needs. Skilled at helping customers find the products and services that they need.

BRANDS WORKED WITH

Maxvalue Credits & Investments

Experience

Sales Assistant

Maxvalue Credits & Investments | Aug 2021 - Jan 2022

- Increased sales by building strong customer relationships and providing excellent service.
- Assisted customers in making informed decisions by offering detailed product knowledge and comparisons.
- Collaborated with team members to achieve a cohesive and efficient store environment. Handled customer inquiries, complaints, and returns professionally, ensuring a positive experience for all clients.
- Utilized customer feedback to identify areas for improvement within the store"s operations or offerings.
- Assisted customers with prompt and polite support in-person and via telephone.

Education & Training

2024 Ravensbourne University London(Present)

Master of Arts,

2020 Taliparamba Arts and Science College

Bachelor of Science,