



# Tasnim Ebad Mahin

Sales Associate

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## Languages

- English (Native)
- Bengali (Native)
- Hindi (Fluent)
- Urdu (Fluent)

## About

Actively looking for work

### BRANDS WORKED WITH

- APA Events and Security (Leyton Orient FC)
- co-op
- Greycoat Lumleys
- Harrods

## Experience

### ● Steward

APA Events and Security (Leyton Orient FC) | Aug 2022 - Now

- Made sure the crowd were in control
- Interacted with customers and helped them with their questions
- Trained new stewards on proper techniques.



### ● Catering Mixed Staff

Greycoat Lumleys | Sep 2022 - Now

- Maintained positive customer relations, ensuring guests received an excellent dining experience.
- Assisted in the successful execution of all catered events, from casual gatherings to large formal events.
- Adhered to all food safety, sanitation, and hygiene standards when preparing and serving food.
- Collaborated with the kitchen staff and other event staff to ensure the smooth running of each event.



### ● Sales Associate

Harrods | Nov 2022 - Mar 2023

- Skilled in providing excellent customer service and resolving customer inquiries
- Developed strong product knowledge, enabling customers to make informed decisions
- Taking care of shop floor and the in-store merchandise
- Made sure products and in-store merchandise were well stocked

### ● CUSTOMER TEAM MEMBER

CO OP (WESTWOOD LN, SIDCUP DA15 9PS) | Aug 2021 - Jul 2022

- Stocked shelves and took care of delivery
- Kept track of time and thinking on your feet
- Made sure the entire shop floor was organized and clean

### ● SALES ASSOCIATE

APORUPA HANDICRAFTS (SYLHET | Jun 2019 - Feb 2020

- Skilled in providing excellent customer service and resolving customer inquiries.
- Implemented innovative strategies to increase sales and customer loyalty.
- Managed product inventory and restocking to ensure availability.
- Directed customers to merchandise within the store

## Education & Training

2020 - 2024

### ● University of Surrey

Automotive Engineering BEng,