

# Kunall Gupta

Experienced individual with a proven track record of delivering high-impact products

📍 Vilnius, Vilnius City Municipality, Lithuania

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## Languages

English

## About

10+ years of

### BRANDS WORKED WITH

Atlassian

Citrix

NALA Payments

TransferGo Systems

## Experience

### ● Product Lead

NALA Payments | Oct 2022 - Now

- NALA is an YC'19 - London-based fintech company which deals in digital payments and cross-border remittance solution.
- 1st PM hire, leading product; moving \$150M/year in digital & remittance payments across UK, US, EU.
  - 0 → 1 EUR/USD wallets (save/spend/withdraw) & scaling new business to \$3.7M/Month.
  - Expanded in EU within 6 weeks of taking over. Grew activation by 19% and retention by 16%.
  - 0 → 1 UK-Nigeria remittance service adding 6K customers MoM; Grow revenue by 24%, revamped complete consumer experience on mobile & web-app. Mentor & coach product managers.

### ● Senior Product Manager III

TransferGo Systems | Mar 2021 - Jul 2022

- TransferGo is a London-based fintech company which mainly deals in cross-border remittance solutions.
- Lead the B2C product line serving 4 million users globally Mobile app & Web application.
  - Built wallets enabling customers transfer £6M MoM & gradually mature into a Neobank product.
  - Activations grew by 25% and habituation by 19%. Establish teams ground-up & OKR/KPI respectively.
  - Grew B2B segment monthly revenue by 30% at (zero) CPA within the 1st quarter of taking over. Lead 2 cross functional teams & managed 3 product managers (Mentoring/Coaching)



### ● Sr. Product Manager

Atlassian | Jun 2019 - Feb 2021

- Atlassian is a software company that develops on-premise, Cloud & SaaS solutions- Mobile, Web-app, B2B2C, B2B, Java.
- Build & simplify migration journey from on-premise to Jira cloud, growing revenue by 26%.
  - Reduced funnel drop by 6.4% Jira server 8.x, new features helped us improving NPS by 1.5%
  - Enable to self-serve on customer portal reducing \$1.5M in ops & improving customer experience.
  - Released Jira polling feature acquiring 19K signups with 8000 daily active users post six weeks.



### ● Product & Engineering roles

Citrix | Sep 2013 - Jun 2019

- Citrix provides server, application and desktop virtualization software- open-source, IoT, Web-app, B2B, B2B2C, B2C.
- Built and scaled the Citrix workspace app to 1+ Million users in less than 8 months.
  - Platform adoption increased by 25% YoY & revenue by 20% for CwLinux and CwMac BU.
  - 3x speakers at Citrix & Tech Summit (Florida & Poland) addressing 5k attendees.
  - Able to close 10 B2B deals in three months along with tech readiness, adding revenue of \$500K.

## Education & Training

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- 2020 - 2021 ● **DUKE UNIVERSITY**  
Master of Management,
- 2009 - 2013 ● **Punjab University**  
Bachelor of Engineering,