

Marikah Dingwall

Sales assistant

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Languages

English

About

Experienced retail sales assistant with roles at schuh and Topshop. Skilled in customer service, stock management, and meeting daily goals. Proven ability to adapt quickly in fast-paced environments and maintain a tidy workspace.

BRANDS WORKED WITH

University of Manchester Black Girl Society

University of Manchester African and Caribbean society

Wetherspoons

schuh

M&A Wholesale

Topshop

Sainsbury's

Orion Primary School

Experience

● Social media assistant

University of Manchester Black Girl Society | Jan 2023 - Now

- Creating TikTok's
- Keeping track of the social media performance
- Coordinating messaging with PR and communications
- Creating content and maintaining a content calendar

● Social media Officer

University of Manchester African and Caribbean society | Sep 2022 - Now

- Analysing engagement activity
- Planning digital campaigns
- Overseeing interactions with the public through Instagram and WhatsApp
- Implementing new strategies to increase publicity

● Bar Associate

Wetherspoons | Jul 2022 - Now

- Working behind the bar, serving customers drinks, including pouring pints and making cocktails
- Working on the pub floor serving customers food
- Ensured all customers were given efficient service
- Maintained a clean and tidy working space
- Met customers needs and dealt with any issues in a patient and effective way
- Made sure all health and safety requirements were kept
- Cash-handling



● Sales Advisor

schuh | Oct 2021 - Apr 2022

- Ensured all daily goals were met each shift
- Adapted to the needs of children when interacting with them
- Made sure stock was kept tidy



● Online assistant

Sainsbury's | Sep 2021 - Sep 2021

- Hit targets to ensure deliveries are sent out on time
- Ensure customers online orders are packed neatly and run smoothly

● Manager

M&A Wholesale | Jan 2021 - Jun 2021

- Role delegation
- Administration – stock sheets, incoming orders, and invoices

● Sales Assistant

Topshop | Aug 2018 - Apr 2020

- Serving customers on the tills
- Stocktaking
- Managing the fitting rooms
- Customer service
- Standardising clothes

Work experience

- **Teaching Assistant**

Orion Primary School | Jun 2018 - Jun 2018

- Demonstrated patience with the children
- Shadowed the teacher and helped present in front of the class
- Helping children who need extra support to complete tasks.
- Supporting teachers in managing class behaviour.

Education & Training

- 2021 - 2024 ● **University of Manchester**
Bachelor of Science in Criminology,
- 2018 - 2020 ● **The Compton Sixth Form**
A-Levels,
- 2013 - 2018 ● **Loreto College**
GCSEs,