MD Reza Uddin

I am a bachelor's Computer science student, studying at Brunel University.

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in **LinkedIn**

Languages

Hindi (Work Proficiency)

English (Fluent)

Bengali (Fluent)

Italian (Basic)

About

I bring extensive experience in guest service, crowd management, and problem-solving from Winter Wonderland. I excel in creating memorable customer experiences with exceptional communication skills, ready to enhance any retail environment with my adaptability and passion for the industry.

BRANDS WORKED WITH

eep   Grimshaw Architecture   MULTHEM

Experience

Security

eep | Nov 2023 - Dec 2023

I have worked at the Winter Wonderland as a steward. This opportunity taught me to,

• Ensure a magical experience for guests at the seasonal attraction.
• Welcome guests, supply them with information and maintain a positive guest experience.
• Control the crowds, uphold safety standards, and work with security.
• Monitor the lines for the attractions, help with ride operations, and report any technical problems.
• To ensure a seamless process, handle lost and found items in alongside security.
• Communicate excellence in providing professional answers to questions and comments from customers.
• Have strong hosting and communication abilities.

Being a Steward meant being a vital component of the magical occasion, creating a pleasant and safe environment that helps to create long-lasting holiday memories.

Project Assistant

Grimshaw Architecture | Jul 2022 - Jul 2022

I have completed a sprint program in this company. This helped me gain some experience of how office works and managed. In this program I also learned how a team works, how team projects are managed, the office environment and project managements. This experience will help me advance in the course of my career. London, United Kingdom

Web Developer

MULTHEM | Jan 2024 - Jul 2024

I work remotely for this company as a web developer. My role includes maintaining the website and keeping it up-to-date.

Education & Training

2023 - 2026   **BRUNEL UNIVERSITY LONDON**
Bachelors, Computer Science

2021 - 2023   **Leyton Sixth Form College**
A-level, Maths, Computer Science & IT

2019 - 2021   **Rokeby School**
GCSE,