



# **Dionne Williams**

Waitress

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# Languages

English

## **About**

I excel in customer service, multitasking, and time management from my role at The Rum Kitchen. My experience in fast-paced environments and strong interpersonal skills make me adaptable for temporary retail sales roles.

**BRANDS WORKED WITH** 

The Rum Kitchen Brixton

Oxford International Education Group

# Experience

#### Waitress

The Rum Kitchen Brixton | Jul 2023 - May 2024

- Efficiently managed multiple tables in a fast-paced environment, demonstrating strong time management and multitasking abilities.
- Provided exceptional customer service by engaging with patrons, recommending dishes, and addressing concerns with professionalism and tact
- Collaborated effectively with kitchen staff and fellow waitstaff to ensure smooth service flow and timely delivery of food and drinks.
- Demonstrated attention to detail in accurately taking orders, setting tables, and maintaining cleanliness and organisation in the restaurant.
- Developed strong communication and interpersonal skills through interactions with a diverse range of customers, enhancing overall customer satisfaction



#### Activity Leader

Oxford International Education Group | Jun 2023 - Jun 2023

Safeguarding of 70+ minors in public places and transport, including London, Oxford and Brighton.

## Remote hairdresser

| Sep 2021 - Now

Present Organisation and booking of appointments, financial management

# **Education & Training**

2020 - 2022 • Langley Park School for Girls

A-Levels,

2016 - 2020 Darrick Wood School

GCSEs,