



Dilan Guner

Sales Assistant

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Languages

English (Native)

Turkish (Fluent)

About

I am an experienced retail professional with a strong background in customer service and sales. I excel in fast-paced environments, quickly solving problems while maintaining professionalism. Flexible and adaptable, I'm fluent in both English and Turkish.

BRANDS WORKED WITH

McDonald's

Ecotravel

Tottenham Hotspur Stadium

Experience



● Crew Member

McDonald's | Jan 2023 - Aug 2023

Started this job to keep myself busy on the days that I didn't attend college and was able to gain multiple skills whilst working fast, being professional at the same time and ensuring that I was providing customers with an excellent experience to consumers and solve any customer complaints that arose during my shift

- Fast paced environment
- customer care
- quick thinking

● Senior Sales Assistant

Ecotravel | Aug 2022 - May 2023

I joined this field with a flight agency for a 2 week work experience however continued as I enjoyed working with my team alongside with the responsibilities of my job which was to provide customers with reliable ticket prices and outstanding customer service.

- Demonstrates professionalism
- Exemplary attention to detail
- Patient and composed
- Strong communication skills

● Chef

Tottenham Hotspur Stadium | Sep 2021 - Now

Initially joined as a chef assistant however, worked my way up to becoming a chef by holding a vast majority of responsibilities within the workplace which consists of discipline, alertness, organisation and also being an efficient problem solver. I was also able to get promoted due to my loyalty to this company and willingness to everyone

Education & Training

● Hertford Regional College

BTEC business Level 3,

2023

● City University Of London

Investment and Financial Risk Management,