



Olivia-Rae Johnson

Hard working and detail oriented I also an animal lover ,my loving nature makes it easy for me to develop relationships

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Languages

English

About

SUMMARY Tjalented individual with desire to make guests feel welcome: Energetic personality coupled with strong work ethic. Eager to demonstrate advanced skills in food safety and customer service to new, rewarding opportunity.

BRANDS WORKED WITH

- Flying tiger Copenhagen - Oxford street
- Papa noodle
- Parnham funfairs
- Swirdrop Treats
- Taco Bell

Experience

● Team member

Flying tiger Copenhagen - Oxford street | Sep 2023 - Nov 2023

+ Completed opening, closing and shift change tasks in full to promote store efficiency. + Worked hard to learn all required tasks quickly to maximise performance. « Packed purchased items properly to prevent damage to delicate products. « Assessed customer needs through clear communication, anticipating and responding appropriately to queries. « Maximised customer satisfaction by assisting with purchase selections, locating items and promoting rewards programs. « Maintained high productivity by efficiently processing cash, credit and debit payments.

● Restaurant Waitress

Papa noodle | Jul 2023 - Jul 2023

«+ worked during the first few days to help opening run smoothly « Delivered friendly, attentive and helpful service to customers throughout dining experience.

● Waitress

Swirdrop Treats | Jan 2023 - Apr 2023



● Cashiers

Taco Bell | Aug 2022 - Nov 2022

+ maintained cleanliness of front of house, serving customers , taking orders using a till, giving the correct change back if cash was used cleaning bathrooms and occasionally helping back of house, also giving customers a positive experience, and help them when needed, also letting them know they can always come back for more help.

● Funfair worker

Parnham funfairs | May 2022 - Aug 2022

« Whilst working in parnham funfairs my roles were mainly , helping children on and off of rides safely and quickly, collecting the right amount of payment for the children to go onto the rides, keeping a line and organisation between the parents in the crowd ,also at the end the clearing up folding chairs,picking up litter, would also occasionally help restock any food and set up tables

Education & Training

- 2022 - 2023 ● New City College, Redbridge
Diploma,