



Madeleine Shel-ter

Sales Assistant

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Languages

English

About

BRANDS WORKED WITH

Home Instead Senior Care Unit A

Trent Park Store, American Golf

Experience

CARE GIVER

Home Instead Senior Care Unit A | Oct 2020 - Now

Primarily responsible for providing holistic care to elderly clients, enabling them to continue living within their own homes. This incorporates non-medical services that contributes to and enhances the clients' quality of life. Caring for a maximum of 3 clients, establishing a positive rapport by understanding them and their individual needs, while reflecting the Home Instead core values, duties encompassed: -

- DOCUMENTATION OF DAILY ACTIVITIES, MONITORING & REPORTING OF ANY SIGNIFICANT CHANGES IN NEEDS, LIVING OR MEDICAL CONDITIONS
- REGULAR COMMUNICATION WITH LINE MANAGER & OFFICE STAFF
- MONITORING OF DIET & EATING HABITS INCLUDING THE PLANNING & PREPARATION OF MEALS
- ESTABLISHING RELATIONSHIP WITH CLIENTS, OFFERING COMPANIONSHIP, COMMUNICATION & STIMULATION WITH PROVISION OF ACTIVITIES INCLUDING MUSIC & ART
- PERSONAL CARE INCORPORATING BATHING, DRESSING & GROOMING
- PROVIDING SPECIALISED CARE FOR CLIENTS WITH DEMENTIA & ALZHEIMER'S
- ARRANGING APPOINTMENTS, ACTIVITIES & OUTINGS
- ASSISTANCE WITH WALKING & TRAVEL
- ACCOMPANYING CLIENTS TO APPOINTMENTS & SOCIAL EVENTS
- UNDERTAKING OF LIGHT HOUSEHOLD TASKS, HELP WITH PET CARE, SHOPPING & HOME MAINTENANCE

Gaining valuable knowledge and insight in care giving to the elderly, offering the opportunity to learn and provide help, patience and understanding to clients with a variety of personal needs.

SALES ASSISTANT

Trent Park Store, American Golf | Apr 2022 - Apr 2023

Working within a sports orientated environment, selling a high end range of equipment acquiring specific skills and knowledge of a prestigious and major sport world-wide, with duties that incorporated: -

- PROVIDING RELEVANT & COMPREHENSIVE INFORMATION TO ALL CUSTOMERS & VISITORS TO THE STORE
- DEMONSTRATING A KNOWLEDGE OF PRODUCTS & SERVICES AVAILABLE
- DELIVERING A KNOWLEDGE OF THE CLUB-FIT PROCESS AVAILABLE
- MAINTAINING A HIGH STANDARD OF PRESENTATION WITHIN THE STORE
- CONDUCTING KEY HOLDER RESPONSIBILITIES AS REQUIRED
- WORKING AS PART OF A TEAM ACHIEVING INDIVIDUAL SALES AND KPI TARGETS

Company:- Dates:- Position held:- Functions:-