



# Elizaveta Arkhipova

Customer Relations Specialist  
@ Moncler | BA, Communication, Teamwork

Paris, France

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## Links

[LinkedIn](#)

## Languages

Czech

English

French

Russian

## About

As a Customer Services Specialist at Moncler, I combine my passion for luxury goods and retail with my skills in clienteling and event planning. I have been working in this role since September 2022, after completing 4,5 years of clienteling, VM and product knowledge majors in the same company.

With over 6 years of experience in the luxury goods industry, I have developed a strong product knowledge and a keen eye for visual merchandising. I have also organized and coordinated multiple events in the EMEA region, showcasing the my vision and values. I am fluent in English, Russian, Czech, currently studying French, and I hold a BA in English American studies from Charles University in Prague. I am motivated by delivering exceptional customer service and creating memorable experiences for the clients.

### BRANDS WORKED WITH

- Moncler
- SIRVA BGRS Worldwide, Inc.
- SSULTRY
- NELIKVID
- Mercedes - Benz Fashion Week

## Experience



● **E-Commerce Customer Services Specialist**  
Moncler | Sep 2022 -

● **Relocation Specialist**  
SIRVA BGRS Worldwide, Inc. | Jul 2022 - Sep 2022



● **Clienteling Major**  
Moncler | Sep 2021 - Jun 2022

● **Event Organizer**  
SSULTRY | Oct 2020 - Nov 2023

● **Event Organizer**  
NELIKVID | Sep 2020 - Nov 2023



● **Visual Merchandiser/ Product Knowledge Major**  
Moncler | Feb 2018 - Sep 2021

● **Team Leader**  
Mercedes - Benz Fashion Week | Sep 2013 - Dec 2016

## Education & Training

2018 - 2018 ● **University of Winchester**  
Bachelor's degree,

2016 - 2020 ● **Charles University**  
Bachelor of Arts - BA,