

# Jada Yamson

Cashier / Sales Assistant

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# Languages

Akan

English

French

## **About**

With a strong background as an Associate at Spitalfields Crypt Trust, I bring excellent customer service skills and till management expertise to any retail scenario. My adaptability to dynamic environments combined with my ability to maximise customer satisfaction makes me ideal for temporary sales roles.

**BRANDS WORKED WITH** 

SPITALFIELDS CRYPT TRUST, E14 6AH

THE CLARA GRANT PRIMARY SCHOOL, E3 4BU

# Experience

#### Assistant

## SPITALFIELDS CRYPT TRUST ,E14 6AH | Sep 2022 - Now

- Managing the till daily for any sales, counting the cash at the end of the day and keeping accurate records
- Helping customers with various issues .I speak to roughly 20 customers a day which helps build my communication skills
- I was nominated as the most productive and hardworking employee of the month in October 2022
- Operation of the till, and money transactions
- Effectively worked as part of a team
- Monitored shop floor for satisfactory customer behavior and response
- Maximised customer satisfaction by assisting with purchase selections, locating items and promoting rewards programs
- Maintained clean, organised and tidy checkout area
- Maintained high productivity by efficiently processing cash, credit and debit payments
- ${\, \cdot \,}$  I assessed customer needs through clear communication , anticipating and responding appropriately to queries
- Helping customers with specific item requests by answering questions and offering knowledgeable product advice

#### Teaching assistant

### THE CLARA GRANT PRIMARY SCHOOL, E3 4BU | Jul 2023 - Jul 2023

- $\bullet$  Assisted teaching staff and children in a fast paced busy environment
- Learned to engage with children in a classroom environment
- Read with children , and taught them useful life skills
- $\bullet$  Abided by school rules , and followed orders from my superiors
- Created a bubbly , pleasant atmosphere that the children could feel safe and relaxed in
- $\bullet$  I was punctual , and appropriately dressed for the work environment I was in

# **Education & Training**

2019 - 2023 CATHOLIC FEDERATION OF SCHOOLS

BISHOP CHALLONER,