



# Isabel Hammond

I am 19 years old. I am a very bubbly soul. I like to make sure that my customer is satisfied with my work.

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## Languages

English

## About

With a strong background in customer-facing roles at Costa Coffee and The Black Cow, I excel in creating positive interactions and adapting swiftly to new retail environments. My experience spans premium to high street sectors, making me a versatile addition to any fast-paced retail team. I have gained enough Knowledge in these sectors to understand how to work well enough and at a high standard.

### BRANDS WORKED WITH

Costa Coffee

infernos

&myself

Peel

The Black Cow

The Loop

## Experience



### Regular babysitting

&myself | Feb 2022 - Sep 2023

Throughout my life I have worked with many different children. All children are different, that's what makes it the most exciting to explore, What their needs are what they like and the power of their brain.

I've always been very bubbly and have good skills while working with the children.



### Bartender/Waitress

The Black Cow | Dec 2022 - Aug 2023

I have a few month's experience with the black cow, I enjoyed my time with them but I was more of waitressing I would love to learn more about how to make different drinks and learn the different designs put on each drink.



### Barista

Costa Coffee | Mar 2021 - Nov 2022

Making coffee was like giving people a present. It's great to see a smile on someone's face. I learnt how to make coffee quiet fast and enjoyed making different ones. The work space was lovely and I was very organised as you have to be when working in a small space.



### Volunteer Youth Worker

Peel | Jan 2016 - Apr 2019

I spent some time getting involved with children and activities and I enjoyed it so I signed up. Wd set up activities for the children, made sure they were safe during trips and set up educational games to revive their minds



### Bartender

The Loop | Sep 2022 - Feb 2023

I had a great time at the loop. I learned how to make different drinks and it also taught me how to stay under control whilst under pressure.

## Education & Training

2022 - 2022

### Sports League

Certificate of Education,

2021 - 2022 ● EGA

GCSE entry level in Childcare,