



# Ismael Godoy

Retail Asisstant

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## Languages

- Italian
- Spanish
- English

## About

With a robust background in dynamic retail settings, I excel in customer service and am fluent in English with basic Italian and Spanish. Skilled in greeting, complaint handling, inventory control, and more, I'm passionate about leveraging my experience for a temporary retail role.

### BRANDS WORKED WITH

- Constellation Group Agency.
- MJ Constructions Ltd
- National Theatre
- PREMIER INN TOWER BRIDGE
- Selco Builders Warehouse

## Experience

### ● day- matchday assistant

Constellation Group Agency. | Jan 2023 - Mar 2024

This vacancy involves me attending to stadiums like Tottenham Hotspur, Brentford Stadium and Stamford Bridge during matchdays or whenever some concerts are hosted in these premises. My responsibility is serving people attending these events by serving them any snacks, drinks, and beverages during the lasting of the event. To be able to get a shift in these events I must apply for it through the agencies app, and they normally confirm it within days. I'm a big fan of football so when attending to these shifts, I feel motivated and also realised that I have a certain type of interest in the retail industry.



### ● Full-time Shopfloor assistant

Selco Builders Warehouse | Sep 2023 - Feb 2024

I currently work at this organisation where I got to mainly keep the warehouse tidy, help customers look for what they need and when goods and products are delivered, I got to place them in their corresponding section. While working in this business I observed the different types of roles like admin, duty managers and what it takes to be able to run a business, so I'm willing to be able to pursue higher roles like the ones mentioned in any type of organisations.



### ● Part-time housekeeping member

National Theatre | Jun 2021 - Aug 2021

Looked to keep myself busy and earn some money during the summer after lockdown. My role simply involved wiping off any dirt off tables and seats, making sure the theatre is tidy before opening hours. From personal experience I achieved a deeper understanding of some departments I'm not willing to experience I achieved a deeper understanding of some departments I'm not willing to work in such as this one. This is because I feel that with the opportunity this country offers to me, and I am capable of achieving a lot more without having to go through a lot of unnecessary efforts at my young age.

### ● Refurbish

MJ Constructions Ltd | Aug 2020 - Aug 2020

This role just involved refurbishing a two-floor house with a back garden and front yard in Abbey Wood. I managed to find this vacancy as I was going to be moving in that house, so the landlord offered me the opportunity to gain experience such as, removing wallpaper from all walls, removing old carpet, and putting a new one, maintaining the garden by using big gardening scissors and a lawnmower.

### ● Kitchen Assisstant

PREMIER INN TOWER BRIDGE | May 2018 - Aug 2018

It was a work experience arranged by my school so I could be introduced into the world of work. My role diversified across various departments. At first, I worked at the kitchen and food services which involved tidying up

tables before and after clients consumed their ordered foods, taking and serving orders. Then I was introduced into the front office and reception welcoming and directing all clients that entered the hotel. After I was taken into the housekeeping department which involved cleaning up all rooms. Lastly, my duty manager took me with her into some meetings where current and future plans for the business were discussed.

## Education & Training

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- 2015 ● **School St Thomas the Apostle College**  
Secondary Education,
- 2020 - 2022 ● **ST THOMAS THE APOSTLE COLLEGE**  
Sixth-Form -,